From: DJS </o=va/ou=exchange administrative

group (fydibohf23spdlt)/cn=recipients/cn=(b) (6)

To: Dan Caldwell < (b) (6) @cv4a.org>

Cc:

Subject: RE: [EXTERNAL] Connect w/CVA
Date: Sun Feb 25 2018 16:59:22 CST

Attachments:

Thank you Dan- appreciate you sharing your thoughts

Sent with Good (www.good.com)

From: Dan Caldwell

Sent: Sunday, February 25, 2018 2:01:32 PM

To: DJS

Subject: RE: [EXTERNAL] Connect w/CVA

Secretary Shulkin,

I wanted to follow up from our call and first off thank you for taking the time to speak to me yesterday. I have appreciated your partnership and leadership over the past year and I am glad you recognize that.

Again, we feel all this drama has been distraction away from the amazing progress that has been made reforming and the fixing the VA. We hope we can push past it quickly and get back to work.

I feel compelled to provide some feedback on an interview you gave today to Stars and Stripes. I think the main message you were sending at the DAV convention today was a good one - choice, modernization, etc. However, I think using a loaded term like "subversive ideas" isn't helpful right now and only inflames tensions more. I understand there is serious tension between you and your senior staff - however, by using term like "subversive ideas" it implies that you aren't just mad at staff who you feel have undermined you but also with staff who maybe have different ideas then you. It also unnecessarily fans the flames with the VSOs, who right now making outrageous claims about CVA and those in the administration who are perceived as being close to us. For example, Lou Celli from the American Legion is accusing people who may be clashing with you of treason - a crime which was at one point punishable by death:

https://twitter.com/LouisCelli/status/965368400670314496

Now obviously you are not happy with some of your staff and that is your right but I don't think you want to send any of them to gallows. Rhetoric like that shouldn't come from a leader of a major veteran organization and only incites conflict.

Again this is my opinion so feel free to take it or leave it.

Please stay in touch and thank you again for your time yesterday,

Dan Caldwell
Executive Director
Concerned Veterans for America
C: [602] 999-

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The information contained in, and attached to, this communication may be confidential, and is intended only for the use of the recipient named above. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution, or copying of this communication, or any of its contents, is strictly prohibited. If you have received this communication in error, please resend this communication to the sender and delete the original message and any copy of it from your computer system. Thank you.

----Original Message-----

From: DJS [mailto:vacodjs1@va.gov]
Sent: Friday, February 23, 2018 6:34 PM
To: Dan Caldwell < (b) (6) @cv4a.org>
Subject: RE: [EXTERNAL] Connect w/CVA

Of course Dan- I'll call you tommorow

David Shulkin

Sent with Good (www.good.com)

From: Dan Caldwell

Sent: Friday, February 23, 2018 2:37:02 PM

To: DJS

Subject: [EXTERNAL] Connect w/CVA

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Executive Director
Concerned Veterans for America
C: [602] 999-

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Executive Director
Concerned Veterans for America
C: [602] 999-(6)

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From: DJS </o=va/ou=exchange administrative group (fydibohf23spdlt)/cn=recipients/cn=(b) (6) To: Dan Caldwell < (b) (6) @cv4a.org> Cc: Bcc: Subject: RE: [EXTERNAL] Connect w/CVA Fri Feb 23 2018 17:34:05 CST Date: Attachments: Of course Dan- I'll call you tommorow David Shulkin Sent with Good (www.good.com) From: Dan Caldwell Sent: Friday, February 23, 2018 2:37:02 PM To: DJS Subject: [EXTERNAL] Connect w/CVA Mr. Secretary, There have been some misrepresentations in the press about CVA's views in regards to your tenure as VA Secretary and how our policy positions line up with the administration. I was hoping you had some time this weekend to speak about it. Let me know if you have a time that works and I will make sure I am available. My work phone number is 602999(b) (6) and my personal is 602909(b) Thank you, Dan Caldwell **Executive Director** Concerned Veterans for America C: [602] 999

Document ID: 0.7.10678.1291464

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**Executive Director** 

Concerned Veterans for America

C: [602] 999-

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martinsburg/cn=recipients/cn=(b) (6)

Cc: Bcc:

Subject: Re: [EXTERNAL] Fwd: CVA Support of your statement today

Date: Sat Apr 01 2017 09:57:48 CDT

Attachments:

Yup and something we can fix

Fox wants me on in the morning to discuss

Sent from my iPhone

On Apr 1, 2017, at 10:42 AM, Wright, Vivieca (Simpson) < Vivieca. Wright@va.gov> wrote:

Good article. Steve has a job ahead of him. The discussion on April 25 with all leaders has to go into detail on this matter. This is the number 1 issue that is holding back the agency.

Sent: Saturday, April 01, 2017 08:09 AM Eastern Standard Time

To: Wright, Vivieca (Simpson)

Subject: [EXTERNAL] Fwd: CVA Support of your statement today

Sent from my iPhone

Begin forwarded message:

From: Darin Selnick < (b) (6) @gmail.com>
Date: March 31, 2017 at 10:50:15 PM EDT
To: David shulkin (b) (6) @aol.com>
Subject: CVA Support of your statement today

FYI

I thought you would want to see the CVA statement supporting you. Starting Monday they will be pushing on Senate members to move the bill.

#### Darin

----- Forwarded message ------From: CVA - Press cv4a.org>
Date: Fri, Mar 31, 2017 at 5:35 PM

Subject: Unable to Quickly Fire Porn-Watching Employee, VA Secretary Demands Accountability

Legislation Is Taken Up To:(b) (6) @gmail.com

For Immediate Release: March 31, 2017

Media Contact: press@cv4a.org

Unable to Quickly Fire Porn-Watching Employee, VA Secretary Demands Accountability Legislation Is Taken Up

Arlington, VA – After the Department of Veterans Affairs (VA) failed to quickly remove an employee caught watching pornography with a VA patient, VA Secretary David Shulkin is demanding strong VA accountability measures.

"VA has been working with Congress to ensure legislation would provide VA the ability to expedite removals while still preserving an employee's right to due process. Without these legislative changes, VA will continue to be forced to delay immediate actions to remove employees from federal service," the VA wrote in a statement. The VA Secretary is referring to the VA Accountability First Act of 2017, a measure that would shorten the termination and appeals process for removing bad employees while protecting whistleblowers who speak up about wrongdoings.

Concerned Veterans for America (CVA) Policy Director Dan Caldwell issued the following statement:

"It is incredibly refreshing to see Dr. Shulkin emphatically calling for strong accountability measures at the VA. Under the previous administration, the Secretaries spent most of their time denying that problems within the department existed. By acknowledging the need for systemic reform, Secretary Shulkin has taken a bold and courageous step in helping veterans push Congress to pass meaningful accountability legislation.

"An employee caught watching pornography with a VA patient should be escorted out of the building immediately, never to return. The VA is forced to retain employees like this due to incredibly cumbersome and bureaucratic regulations. To change this, the Senate must move quickly on the VA Accountability First Act of 2017, a bill supported by the President, VA Secretary, major veteran organizations, and veterans around the country who need and deserve better care than what they're getting from the VA."

CVA supports the VA Accountability First Act of 2017, which passed through the House with bipartisan support earlier this month. The Senate version of the bill, introduced by Senator Marco Rubio (R-FL), has not yet been scheduled for a vote.

If passed, the 2017 VA Accountability First Act would drastically shorten the overall termination and appeals process for Department of Veterans Affairs (VA) employees who are found to have engaged in misconduct. Currently, that process can take months or even years. The bill also empowers the VA Secretary to recoup bonuses awarded in error or given to employees who were later found to have engaged in misconduct. Additionally, the bill gives the VA Secretary the ability to reduce the pensions of VA employees who are convicted of felonies that influenced their job performance.

Earlier this week, it was reported that one VA hospital held a job open for its accountant while he served a prison term for killing someone and hired a convicted child molester, keeping him on VA payroll while he repeatedly reoffended.

###

If you would rather not receive future communications from Concerned Veterans for America, please go to https://optout.cision.com/en/-2L1qdTrCUnjiC2jNY1bavkvLLsduCr-VLSqatgFsbFtqqHnuD2i86vPbmc7it-PAXk5bAdJu3mdaBt8dckgr5uUi38Kh-8cYRBWyhYbBHxWNZEQ6CXY6EmzF9NQ-vsnV3NcjWkfc.
Concerned Veterans for America, 1310 N. Courthouse Rd, Arlington, 22201 VA, USA

From: Darin Selnick < (b) (6) @gmail.com>

To: Selnick, Darin </o>

administrative group

(fydibohf23spdlt)/cn=recipients/cn=(b) (6)

Cc:

Bcc:

Subject: [EXTERNAL] Fwd: This is what I was thinking of

Date: Thu May 18 2017 20:01:03 CDT

Attachments: Estimating-Costs-for-Veterans-Health-022916.pdf

From: (b) (6) @cv4a.org>
Date: Thu, May 18, 2017 at 11:04 AM
Subject: This is what I was thinking of

To: Darin Selnick < (b) (6) @gmail.com>

Darin, this is what I was thinking of. Chart on page 12 is what I was thinking of with regard to cost mitigation

Regards,



(b) (6)

Senior External Affairs Liaison Concerned Veterans for America

Morning FRAGO 703.407.(b)

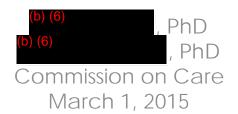
(b) (6) @&\$4a.org

Document ID: 0.7.10678.202287-000001

Owner: Darin Selnick < (b) (6) @gmail.com>
Filename: Estimating-Costs-for-Veterans-Health-022916.pdf

Last Modified: Thu May 18 20:01:03 CDT 2017

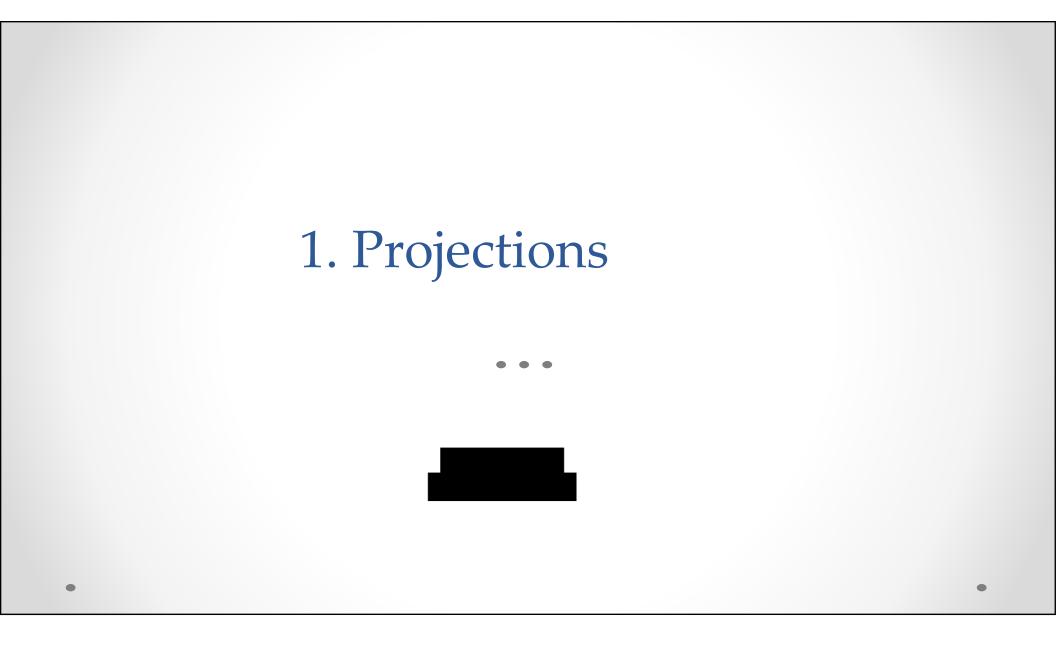
# Estimating Costs for Veterans Health



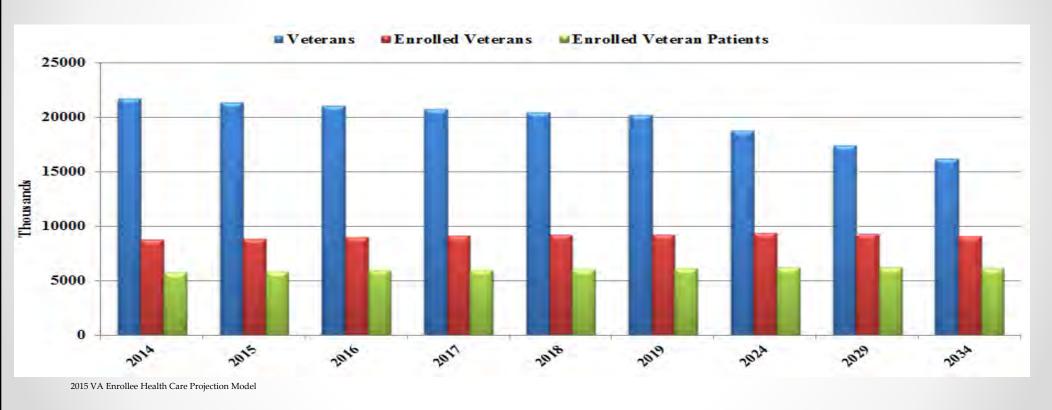
Slides developed by the Commission on Care unless noted

## Outline

- 1. Projections for Veterans Health Costs
  - o Enrollment
  - o Reliance
  - o Cost
- 2. Examples of Cost Estimates for Scenarios
  - o CBO Estimates for Two Sets of Assumptions (CBO 2010)
  - o CBO Estimates for Veteran's Choice Program (CBO 2014)
  - o 40 Mile Estimates Developed by VA
  - o Private Health Insurance and Medicare for Veterans Developed by VA
- 3. General Overview of the Enrollee Health Care Projection Model
  - o Background
  - o Projecting Costs by Estimating Enrollment, Utilization, and Unit Cost

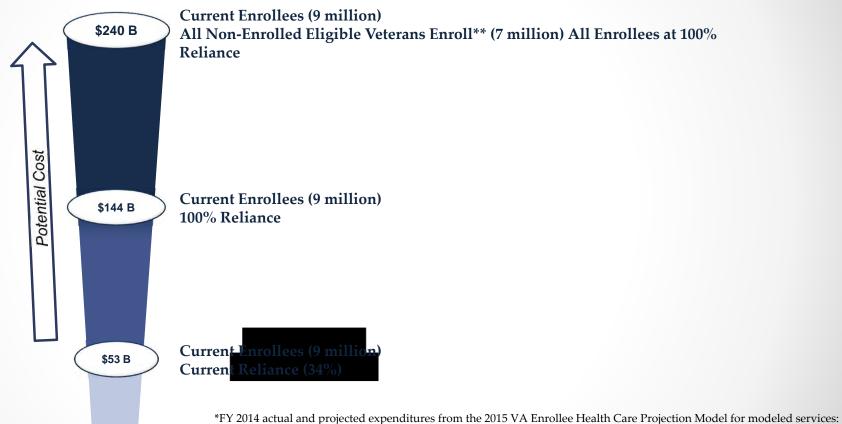


## Veterans, Enrollees, and Patients FY 2014-2034



Analysis developed by Milliman for VHA ADUSH for Policy and Planning

## Risk Associated with Changes in Veteran Enrollment and Reliance on VA Health Care\*



Analysis developed by Milliman for VHA ADUSH for Policy and Planning

excludes readjustment counseling, Caregivers, CHAMPVA and capital expenditures.

\*\*Note, approximately 6 million of the 22 million Veterans in 2014 were not eligible to enroll in VA health care due to

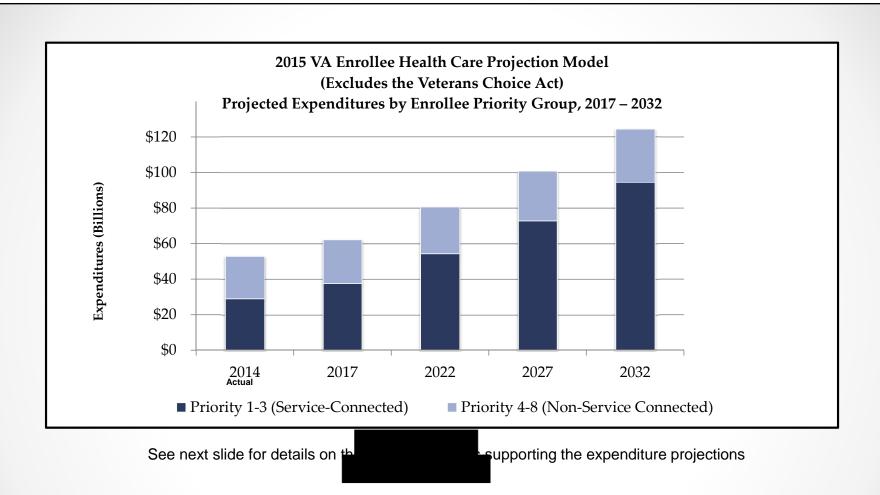
<sup>\*\*</sup>Note, approximately 6 million of the 22 million Veterans in 2014 were not eligible to enroll in VA health care due to income.

## Key Assumptions Supporting the Expenditure Projections for VA Health Care

- The projections reflect current policy with regard to enrollment eligibility and the VA health care benefit, with the exception of The Choice Act
  - The Choice Act expanded access to care in the community for enrolled Veterans. VA's Plan to Consolidate the Programs of Department of Veterans Affairs to Improve Access to Care was submitted to Congress in November 2015 and will facilitate decisions regarding the implementation of the New Veterans Choice Program
- The projections are based on assumptions about inflation and how changes in health care practice are expected to impact the cost of VA health care in the next 20 years
- New military conflicts, policies, legislation, regulations, and external factors, such as the economic recession, can occur and change projected demand for VA health care over this time
- The projections do not include requirements for several activities/programs that are not projected by the VA Enrollee Health Care Projection Model, including non-recurring maintenance, readjustment counseling, state-based long term services and support programs, and some components of the CHAMPVA program



Analysis developed by Milliman for VHA ADUSH for Policy and Planning



Analysis developed by Milliman for VHA ADUSH for Policy and Planning

VHA ADUSH for Policy and Planning

## 2. Examples of Cost Estimates

- o CBO Estimates for Two Sets of Assumptions (CBO 2010)
- o CBO Estimates for Veterans Choice Program (CBO 2014)
- o 40 Mile Estimates Developed by VA
- Private Health Insurance and Medicare for Veterans Developed by VA

## CBO Potential Costs of Veterans Health Care October 2010

- Projects costs of Veterans Health Care for 10 years (2010-2020) under two scenarios
- Scenario 1:
  - o Eligibility and cost sharing the same as in 2010
  - Number of troops deployed in OCO drops to 30,000 by 2013 and remains there throughout the decade
  - Medical expenditures per enrollee grow in nominal terms at slightly more than 5% per enrollee, about the same as the general population
  - o Cost is 69 billion dollars in 2020 (in 2010 dollars)
- Scenario 2:
  - Eligibility changes to allow those with no service connected disability and 30% higher income to enroll
  - Number of troops deployed in OCO drops to 60,000 by 2013 and remains there throughout the decade
  - o Medical expenditures per enrollee grow at about 30% higher than the general population
  - o Cost is nearly **85 billion** dollars in 2020 (in 2010 dollars)

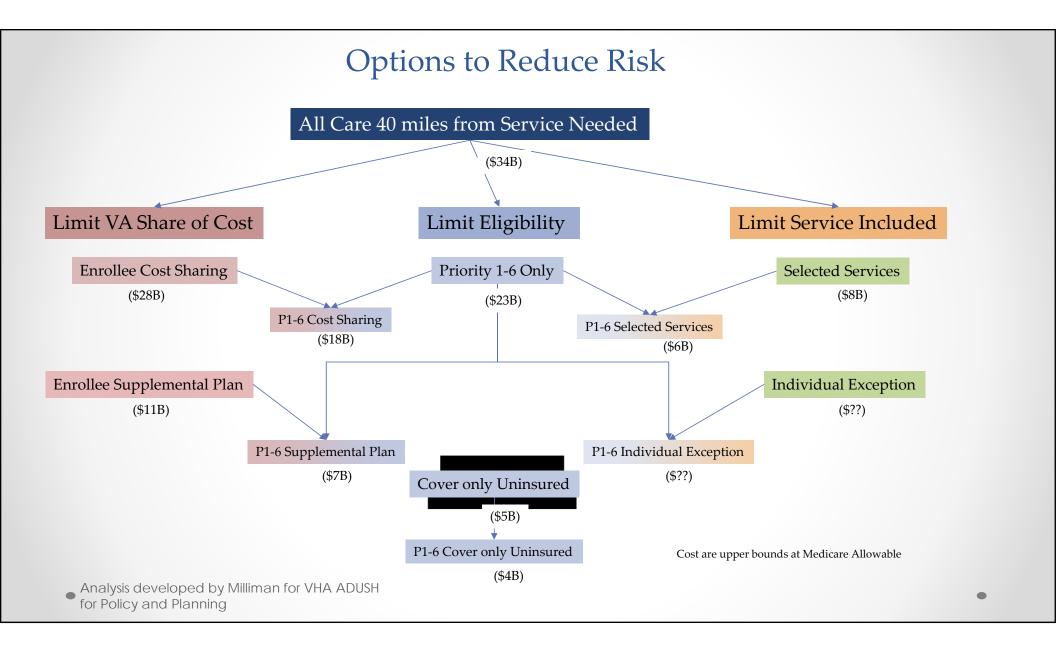
## CBO July 2014 estimate of H.R. 3230 (Precursor to VACAA)

- Policy: Two years of contracted care for 1) vets living more than 40 miles from a VA facility; and 2) vets waiting more than 30 days for an appointment
- Key Assumptions:
  - o 1) reliance increases from 33% to 55% due to greater access
  - 2) utilization increases by 20% due to lower OOP expenses (\$26b including reliance increases)
  - o 3) enrollment increases by 0.9 million (\$7b)
  - o 4) ramp up: 30% of eventual effect in 2015; 60% in 2016
  - 5) admin costs of \$300 per year per-Veteran receiving contracted care (\$2.3b)
  - o 6) higher tax revenues due to less employment-based HI (-\$2.5b)
- Cost: \$32b over two years

202

## Potential Impact of VA Providing Private Health Insurance to Veterans

- Examines impact of providing health care to Veterans through private health insurance and Medicare
- Cost is **\$64 billion** for the current enrollee population and \$138 billion for the total Veteran population (only 7/13 of unenrolled Veterans are currently eligible so costs would be lower for all eligible Veterans).
- VA provides services and products that are not available in the private sector or Medicare and/or are tailored to the special needs of Veterans. <u>The cost for these services, which are not included under this</u> <u>scenario, is approximately \$20 billion annually with the current VA system.</u>
- Private coverage for those under 65 (second lowest cost silver plan): \$18 billion for current enrollees and 49 billion for all Veterans. This leaves approximately 30% of the costs for the enrollee, significantly higher than VA. The cost to subsidize Veterans is \$7 billion for enrollees and \$18 billion for all Veterans.
- For those over 65, Medicare premiums cost \$7 billion for enrollees and \$16 billion for all Veterans. This leaves approximately 20% of the costs for the enrollee, significantly higher than VA. The cost to subsidize Veterans is \$17 billion for enrollees and \$40 billion for all Veterans.
  - Analysis developed by Milliman for VHA ADUSH for Policy and Planning



## 3. General Overview of the Enrollee Health Care Projection Model



## Health Care Actuarial Model

- The VA Enrollee Health Care Projection Model (EHCPM) is a sophisticated health care demand projection model and uses actuarial methods and approaches to project Veteran enrollment, utilization of VA health care, and the associated expenditures
  - o These approaches are consistent with the actuarial methods employed by the nation's insurers and public providers, such as Medicare and Medicaid
- Since 1998, VA has partnered with Milliman to develop and enhance the EHCPM
- Projections are supported by over 15 years of extensive research and analyses of the Veteran enrollee population and drivers of demand for VA health care
- VA uses the EHCPM projections to support the development of the VA health care budget and strategic, capital, and workforce planning
- The EHCPM has been reviewed by the Government Accountability Office, the Office of Management and Budget, the Congressional Budget Office, and many Veterans service organizations

Analysis developed by Milliman for VHA ADUSH for Policy and Planning

## **EHCPM Strengths**

- Range of expertise devoted to the EHCPM
  - Milliman provides actuarial and analytical expertise and access to leading experts on health care trends, management efficiencies, and issues related to changes in the broader health care environment
  - o VA staff provides expertise on VA programs, enrollee population, and health care system
- Milliman's required peer review process provides assurance that the highest quality standards are maintained
  - o Includes a review of data sources, methodology, assumptions, and results, written communication, compliance with Actuarial Standards of Practice and other established rules and guidelines, and internal documentation
- Milliman's Health Cost Guidelines enable the EHCPM to project enrollees' total health care needs for services that VA provides that are also provided in the private sector

Analysis developed by Milliman for VHA ADUSH for Policy and Planning

## VA Enrollee Health Care Projection Model

- The EHCPM projects Veteran demand for VA health care for 20 years.
   For each year, the model projects
  - o Number of Veterans expected to be enrolled, their priority, age, and geographic location
  - o Enrollees' total health care needs for over 90 services
  - The portion of their total health care that care enrollees are expected to receive through VA versus other health care providers (Medicare, Medicaid, commercial providers)
    - In 2014, enrollees received only 34% of their total health care through VA
  - o Expenditures associated with the projected utilization
- Projections include all care that VA provides to enrolled Veterans whether provided in VA facilities or purchased in the community

• Analysis developed by Milliman for VHA ADUSH for Policy and Planning

## **EHCPM Scenarios**

- EHCPM can be used to project the impact of alternative approaches to providing or paying for Veteran access to health care
- To do so, involves defining the benefit characteristics. These are some things to think about:
  - o What is the benefit approach, e.g., expansion of care in the community? purchasing insurance?
  - o Who is eligible, e.g., all enrollment priorities? all Veterans? all currently eligible Veterans?
  - What is the enrollee's cost sharing, e.g., current VA cost sharing levels? higher levels? (Medicare cost sharing is 20%)
  - Does the benefit include open access, e.g., VA coordinates the enrollee's access to care? enrollee
    has a "card" that allows unlimited access to care without a gatekeeper?
  - o What is the reimbursement level for Care in the Community? 100% Medicare Allowable? 100%-plus?

Analysis developed by Milliman for VHA ADUSH for Policy and Planning

From: (b) (6) . </o=va/ou=exchange

administrative group

(fydibohf23spdlt)/cn=recipients/cn=(b) (6)

To: Selnick, Darin </o=va/ou=exchange

administrative group

(fydibohf23spdlt)/cn=recipients/cn=(b) (6)

Cc:

Bcc:

Subject: FW: Meeting with SECVA
Date: Mon May 22 2017 14:56:02 CDT

Attachments:

FYI

From: (b) (6) Sent: Monday, May 22, 2017 3:56 PM

To: (b) (6) @cv4a.org'
Cc: (b) (6) @cv4a.org'
Subject: Meeting with SECVA

Gents, I understand you guys would like to meet with Secretary Shulkin. I'd be happy to help coordinate. Can you please provide some dates in mid/ late June that work for you? And also let me what topics would you like to discuss?

Thanks,



From: Selnick, Darin </o=va/ou=exchange

administrative group

(fydibohf23spdlt)/cn=recipients/cn=(b) (6)

To: (b) (6) @cv4a.org < (b) (6) @cv4a.org >

Cc:

Bcc:

Subject: Scheduler for SECVA

Date: Mon May 22 2017 14:15:40 CDT

Attachments:

Hi Dan

Here is the contact information to schedule a meeting with SECVA.

(b) (6) – Executive Assistant

202-461-(b)



Darin

Darin Selnick

Senior Advisor to the Secretary

Cell 202-390-(6)

From: Wright, Vivieca (Simpson) </o=va/ou=va

martinsburg/cn=recipients/cn=(6)(6)

To: David shulkin (b) (6) @aol.com>

Cc:

Subject: RE: [EXTERNAL] Fwd: CVA Support of your statement today

Date: Sat Apr 01 2017 10:00:10 CDT

Attachments:

Great!

-----Original Message-----

From: David shulkin (b) (6) @aol.com]

Sent: Saturday, April 01, 2017 10:58 AM Eastern Standard Time

To: Wright, Vivieca (Simpson)

Subject: Re: [EXTERNAL] Fwd: CVA Support of your statement today

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Legislation Is Taken Up
To: (b) (6) @gmail.com

For Immediate Release: March 31, 2017

Media Contact: press@cv4a.org

http://cv4a.org/wp-content/uploads/2016/02/CVA\_Logo\_Color.png

Unable to Quickly Fire Porn-Watching Employee, VA Secretary Demands Accountability Legislation Is Taken Up

Arlington, VA – After the Department of Veterans Affairs (VA) failed to quickly remove an employee caught watching pornography with a VA patient, VA Secretary David Shulkin is demanding strong VA accountability measures.

"VA has been working with Congress to ensure legislation would provide VA the ability to expedite removals while still preserving an employee's right to due process. Without these legislative changes, VA will continue to be forced to delay immediate actions to remove employees from federal service," the VA wrote in a statement. The VA Secretary is referring to the VA Accountability First Act of 2017, a measure that would shorten the termination and appeals process for removing bad employees while protecting whistleblowers who speak up about wrongdoings.

Concerned Veterans for America (CVA) Policy Director Dan Caldwell issued the following statement:

"It is incredibly refreshing to see Dr. Shulkin emphatically calling for strong accountability measures at the VA. Under the previous administration, the Secretaries spent most of their time denying that problems within the department existed. By acknowledging the need for systemic reform, Secretary Shulkin has taken a bold and courageous step in helping veterans push Congress to pass meaningful accountability legislation.

"An employee caught watching pornography with a VA patient should be escorted out of the building immediately, never to return. The VA is forced to retain employees like this due to incredibly cumbersome and bureaucratic regulations. To change this, the Senate must move quickly on the VA Accountability First Act of 2017, a bill supported by the President, VA Secretary, major veteran organizations, and veterans around the country who need and deserve better care than what they're getting from the VA."

CVA supports the VA Accountability First Act of 2017, which passed through the House with bipartisan support earlier this month. The Senate version of the bill, introduced by Senator Marco Rubio (R-FL), has not yet been scheduled for a vote.

If passed, the 2017 VA Accountability First Act would drastically shorten the overall termination and appeals process for Department of Veterans Affairs (VA) employees who are found to have engaged in misconduct. Currently, that process can take months or even years. The bill also empowers the VA Secretary to recoup bonuses awarded in error or given to employees who were later found to have engaged in misconduct. Additionally, the bill gives the VA Secretary the ability to reduce the pensions of VA employees who are convicted of felonies that influenced their job performance.

Earlier this week, it was reported that one VA hospital held a job open for its accountant while he served a prison term for killing someone and hired a convicted child molester, keeping him on VA payroll while he repeatedly reoffended.

###

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Concerned Veterans for America, 1310 N. Courthouse Rd, Arling

From: Wright, Vivieca (Simpson) </o=va/ou=va

martinsburg/cn=recipients/cn=(b) (6)

To: David shulkin (b) (6) @aol.com>

Cc:

Subject: RE: [EXTERNAL] Fwd: CVA Support of your statement today

Date: Sat Apr 01 2017 09:42:36 CDT

Attachments:

Good article. Steve has a job ahead of him. The discussion on April 25 with all leaders has to go into detail on this matter. This is the number 1 issue that is holding back the agency.

----Original Message----

From: David shulkin (b) (6) @aol.com]

Sent: Saturday, April 01, 2017 08:09 AM Eastern Standard Time

To: Wright, Vivieca (Simpson)

Subject: [EXTERNAL] Fwd: CVA Support of your statement today

Sent from my iPhone

Begin forwarded message:

From: Darin Selnick (b) (6) @gmail.com>
Date: March 31, 2017 at 10:50:15 PM EDT
To: David shulkin (b) (6) @aol.com>
Subject: CVA Support of your statement today

FYI

I thought you would want to see the CVA statement supporting you. Starting Monday they will be pushing on Senate members to move the bill.

Darin

----- Forwarded message ----------From: CVA - Press press@cv4a.org>
Date: Fri, Mar 31, 2017 at 5:35 PM To:(b) (6) @gmail.com

For Immediate Release: March 31, 2017

Media Contact: press@cv4a.org

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Concerned Veterans for America, 1310 N. Courthouse

#### Document ID: 0.7.10678.211113

From: Darin Selnick < (b) (6) @gmail.com>

To: Selnick, Darin </o>

administrative group

(fydibohf23spdlt)/cn=recipients/cn=(b) (6)

Cc:

Bcc:

Subject: [EXTERNAL] Fwd: Polling
Date: Fri Jun 02 2017 12:16:12 CDT

Attachments: ATT00001.htm

ATT00002.htm ATT00003.htm ATT00004.htm ATT00005.htm ATT00006.htm image001.png image002.png image003.png

TarranceCVASurveyUpdated2.pptx Veterans-Military 3 24 presentation.pdf Veterans-Military Survey PowerPoint.pdf

Sent from my iPhone

Begin forwarded message:

From: Dan Caldwell < (b) (6) @cv4a.org>
Date: June 2, 2017 at 1:13:23 PM EDT
To: Darin Selnick < (b) (6) @gmail.com>

Subject: Polling

Dan Caldwell

Concerned Veterans for America

C: [602] 999-(b)

Document ID: 0.7.10678.211113-000001

Owner: Darin Selnick < (b) (6)

Filename: ATT00001.htm @gmail.com>

Document ID: 0.7.10678.211113-000002

Owner: Darin Selnick (b) (6)

Filename: ATT00002.htm @gmail.com>

Document ID: 0.7.10678.211113-000003

Owner: Darin Selnick (b) (6)

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Owner: Darin Selnick < (b) (6)

Filename: ATT00006.htm @gmail.com>

 
 Document ID: 0.7.10678.211113-000007

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 Darin Selnick (b) (6) (6)

 Filename:
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 Last Modified:
 Fri Jun 02 12:16:12 CDT 2017
 @gmail.com>



 
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 Darin Selnick (b) (6) (6)

 Filename:
 image002.png

 Last Modified:
 Fri Jun 02 12:16:12 CDT 2017
 @gmail.com>



 
 Document ID: 0.7.10678.211113-000009

 Owner:
 Darin Selnick (b) (6) (6)

 Filename:
 image003.png

 Last Modified:
 Fri Jun 02 12:16:12 CDT 2017
 @gmail.com>



Document ID: 0.7.10678.211113-000010

Owner: Darin Selnick (b) (6) @gmail.com>
Filename: TarranceCVASurveyUpdated2.pptx
Last Modified: Fri Jun 02 12:16:12 CDT 2017

# A National Survey of Veterans and Active Duty Military

September 29 - October 8, 2015



THE TARRANCE GROUP



September 29-October 8, 2015/ N=1,000 veterans (n = 500 veterans via telephone & n=500 veterans/military online)/ ±3.1% M.O.E.

## Methodology

This report contains the combined results of N=1000 split between a telephone survey of n<sup>1</sup>=501 and an online survey of n<sup>2</sup>=500 of veterans, active duty military, and guard/reservists collected nationwide. Responses to this survey were gathered September 29 - October 8, 2015.

The confidence interval associ-ated with a total sample of this type is such that 95% of the time results will be within ±3.1% of the "true values" where "true values" refer to the results obtained if it were possible to interview every veteran, active duty military, and guard/reservist nationwide. The tables below and the map on the following page breakdown the sampling quotas for this study.

Rank		
Officer	11%	
NCO	43%	
Enlisted	44%	
Other	2%	

Branch		
Army	44%	
Navy	22%	
Marine Corps	11%	
Coast Guard	2%	
Air Force	19%	
Other	2%	

Gender		
Male	87%	
Female	13%	



September 29-October 8, 2015/ N=1,000 veterans (n = 500 veterans via telephone & n=500 veterans/military online)/ ±3.1% M.O.E.

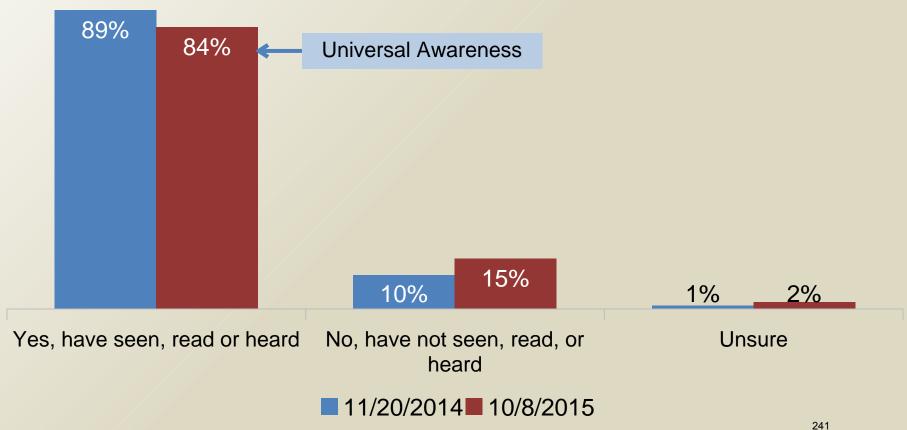
# Region Map





September 29-October 8, 2015/ N=1,000 veterans (n = 500 veterans via telephone & n=500 veterans/military online)/ ±3.1% M.O.E.

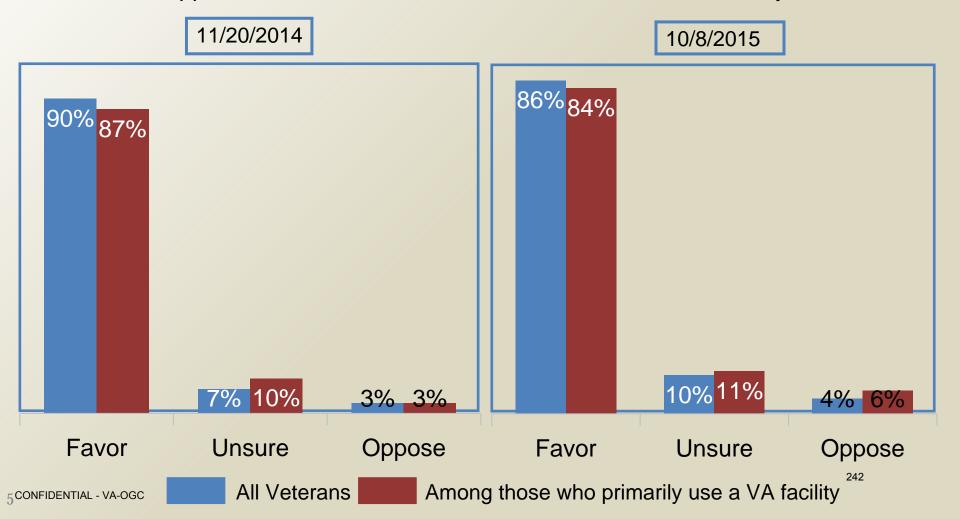
### Have you seen, read, or heard anything about problems at the Department of Veterans Affairs?





September 29-October 8, 2015/ N=1,000 veterans (n = 500 veterans via telephone & n=500 veterans/military online)/ ±3.1% M.O.E.

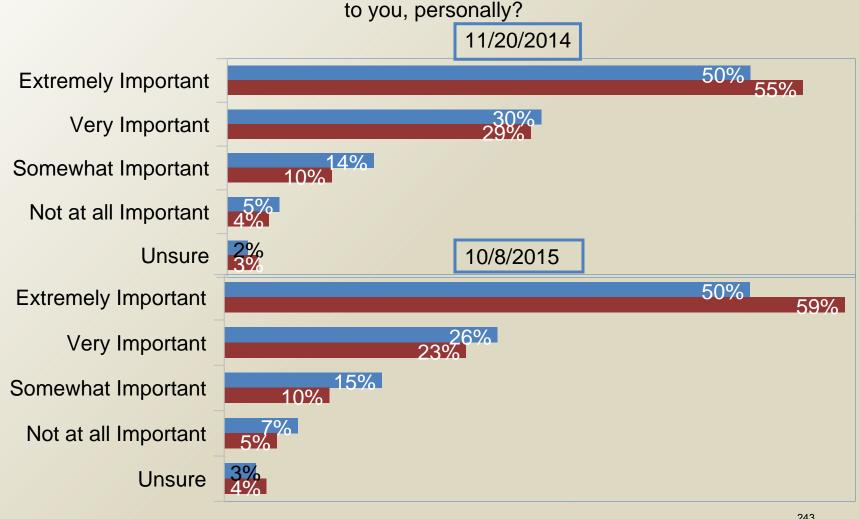
Even if you have not seen, read or heard anything about problems - Would you strongly favor, somewhat favor, somewhat oppose, or strongly oppose efforts to reform veteran health care in this country?





September 29-October 8, 2015/ N=1,000 veterans (n = 500 veterans via telephone & n=500 veterans/military online)/ ±3.1% M.O.E.

How important would you say it is to you, personally, that efforts to reform veteran health care be made in the near future? Would you say that this is extremely important, very important, somewhat important, or not at all important -

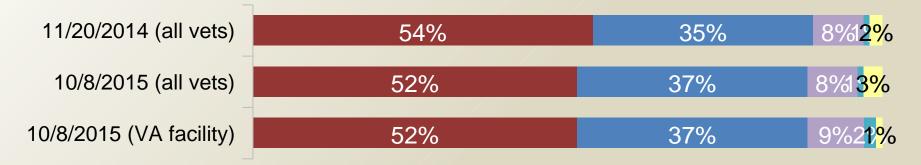




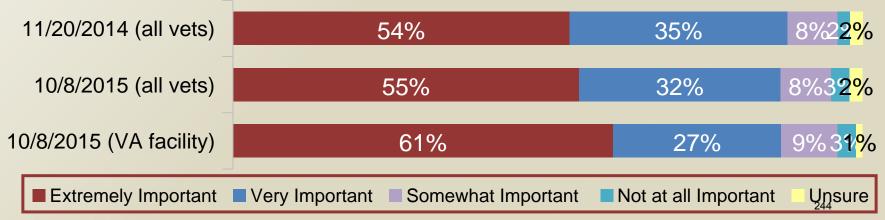
September 29-October 8, 2015/ N=1,000 veterans (n = 500 veterans via telephone & n=500 veterans/military online)/ ±3.1% M.O.E.

Here is a list of ideas that some people have said should be considered as a part of any efforts to reform veteran health care. Please answer, for each one, using a scale from 0 to 10, where 0 means it is "not at all important" and 10 means it is "extremely important," how important each of these ideas is to you personally. (Split Sample)

## Increasing health care choices for veterans



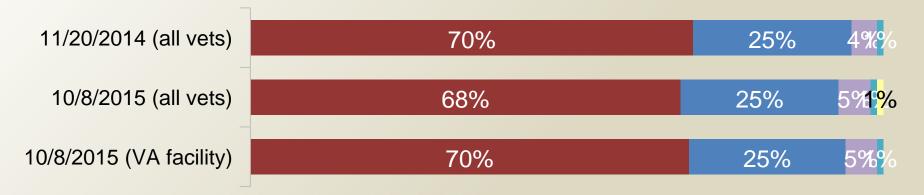
## Increasing health care options for veterans



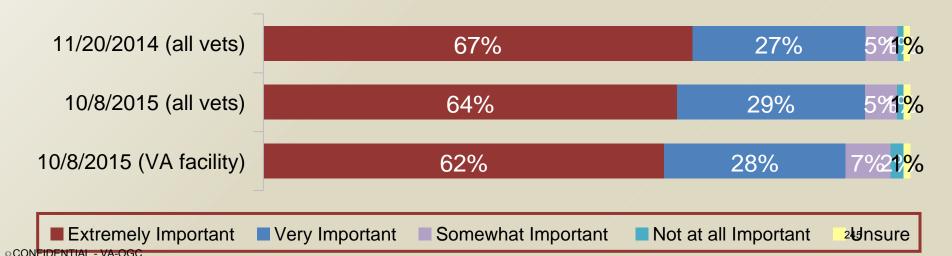


September 29-October 8, 2015/ N=1,000 veterans (n = 500 veterans via telephone & n=500 veterans/military online)/ ±3.1% M.O.E.

# Ensuring veterans get the best possible care, even if that means getting that care outside of a VA facility



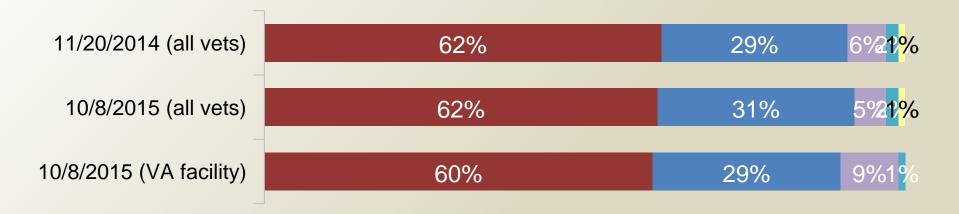
Increasing the accountability of those who provide care to our veterans, including the ability to remove poor performing VA employees



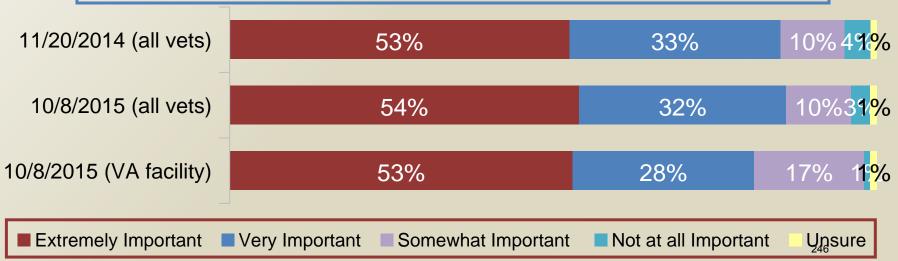


September 29-October 8, 2015/ N=1,000 veterans (n = 500 veterans via telephone & n=500 veterans/military online)/ ±3.1% M.O.E.

#### Allowing veterans to go to the doctor or hospital closest to their home

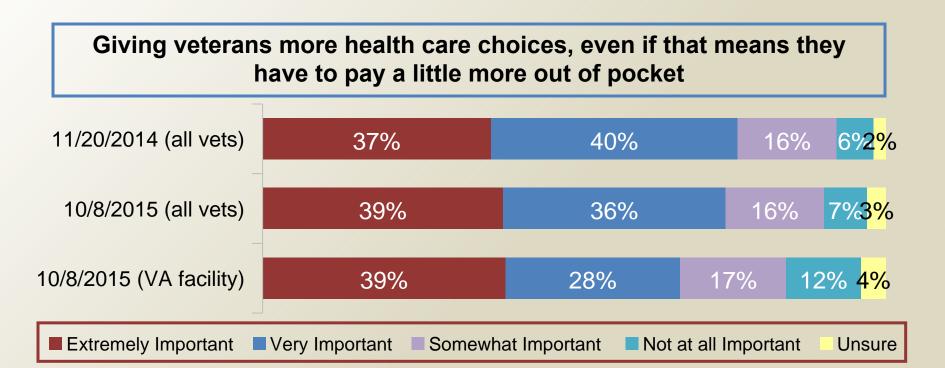


#### Allowing veterans to use a private physician if they choose





September 29-October 8, 2015/ N=1,000 veterans (n = 500 veterans via telephone & n=500 veterans/military online)/ ±3.1% M.O.E.

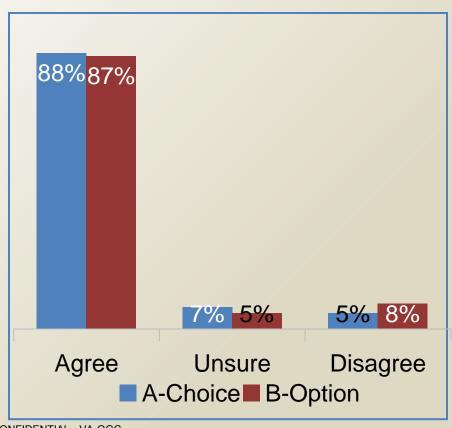


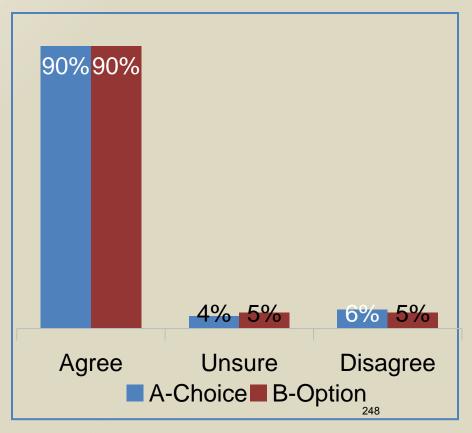


September 29-October 8, 2015/ N=1,000 veterans (n = 500 veterans via telephone & n=500 veterans/military online)/ ±3.1% M.O.E.

- **A.** Do you strongly agree, somewhat agree, somewhat disagree, or strongly disagree that eligible veterans should be given the **choice** to receive medical care from <u>any</u> source that they themselves choose?
- **B.** Do you strongly agree, somewhat agree, somewhat disagree, or strongly disagree that eligible veterans should be given the <u>option</u> to receive medical care from <u>any</u> source that they themselves choose?

11/20/2014 (Split Sample) 10/8/2015





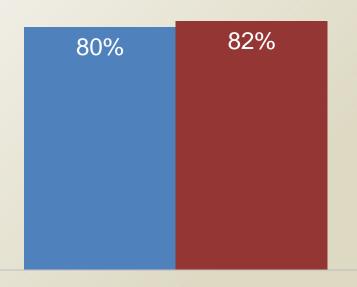


September 29-October 8, 2015/ N=1,000 veterans (n = 500 veterans via telephone & n=500 veterans/military online)/ ±3.1% M.O.E.

#### Here are two viewpoints. Please answer which one comes closest to your own?

Some people say that through their service to this country, veterans have earned the right to the best our health care system has to offer, even if that care is only available outside of the VA.

Other people say that because taxpayers are footing the bill for veterans health care, that veterans should be required to use the system that has been specifically designed to care for their needs – the VA.



16% 12%

Veterans have earned the best care

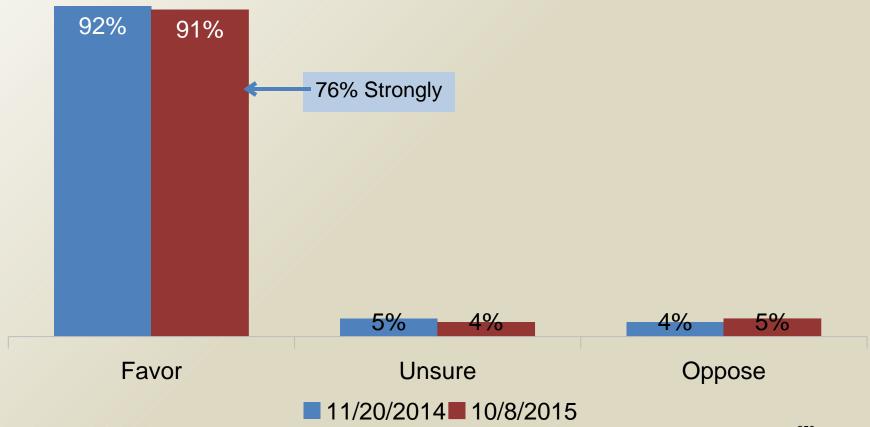
Veterans should be required to use the VA

■ 11/20/2014 ■ 10/8/2015



September 29-October 8, 2015/ N=1,000 veterans (n = 500 veterans via telephone & n=500 veterans/military online)/ ±3.1% M.O.E.

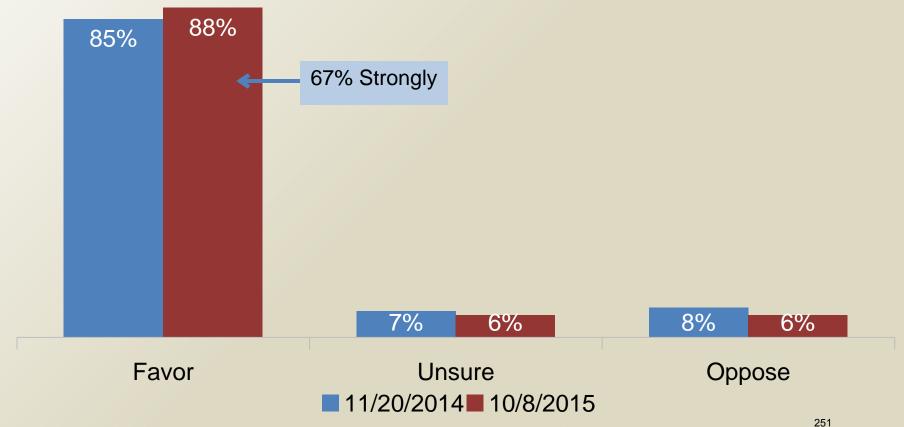
Would you strongly favor, somewhat favor, somewhat oppose, or strongly oppose the extension of that program past the 2-year pilot program for veterans who live more than 40 miles from a VA facility or had to wait more than 30 days for an appointment?





September 29-October 8, 2015/ N=1,000 veterans (n = 500 veterans via telephone & n=500 veterans/military online)/ ±3.1% M.O.E.

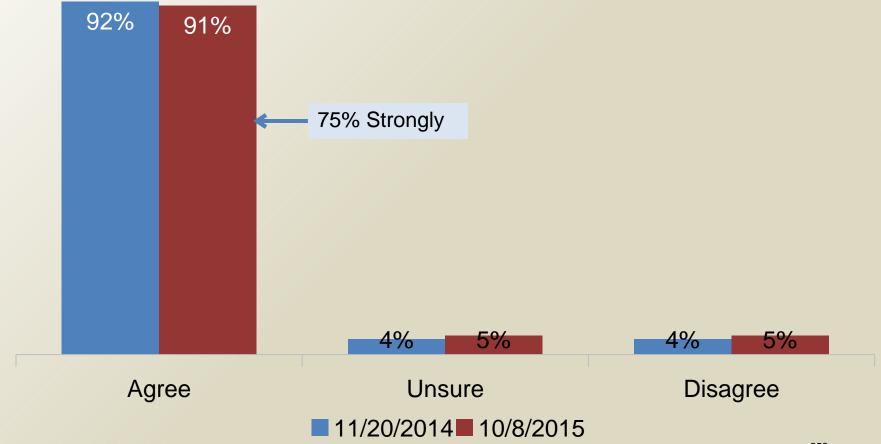
Would you strongly favor, somewhat favor, somewhat oppose, or strongly oppose the extension of that program to all eligible veterans, so that all eligible veterans would have the choice to choose between care provided by the VA or private care?





September 29-October 8, 2015/ N=1,000 veterans (n = 500 veterans via telephone & n=500 veterans/military online)/ ±3.1% M.O.E.

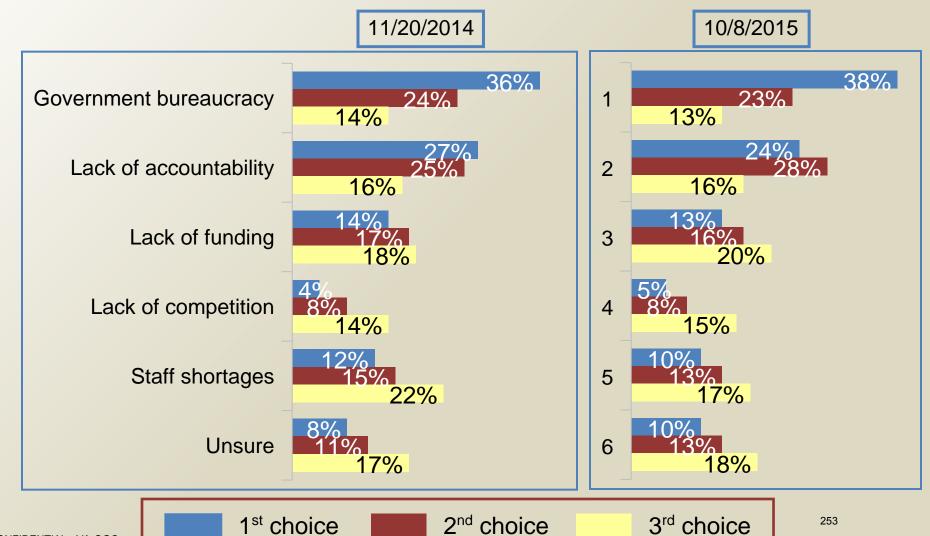
Do you strongly agree, somewhat agree, somewhat disagree, or strongly disagree that delayed health care, meaning an excessive wait time, amounts to poor health care for veterans?





September 29-October 8, 2015/ N=1,000 veterans (n = 500 veterans via telephone & n=500 veterans/military online)/ ±3.1% M.O.E.

Which of the following do you consider to be the <u>biggest</u> source of problems currently at the VA? And what is the <u>second biggest</u> source of problems at the VA? And what is the <u>third biggest</u> source of problems at the VA?





September 29-October 8, 2015/ N=1,000 veterans (n = 500 veterans via telephone & n=500 veterans/military online)/ ±3.1% M.O.E.

#### Demographics I

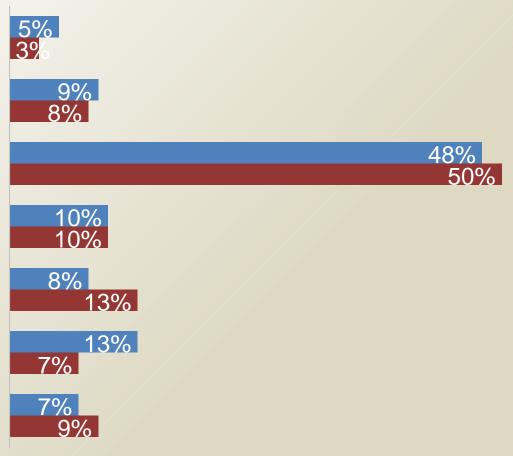
	Veterans	Guard / Reserve	Active Duty	% of Total Sample
Total	91%	3%	6%	100%
Army	92%	3%	5%	44%
Navy	94%	4%	2%	22%
Marine Corps	89%	2%	9%	11%
Coast Guard	77%	23%		2%
Air Force	90%	2%	8%	19%
Years Served				
1-4	94%	1%	5%	42%
5-9	89%	6%	6%	21%
10-14	85%	7%	8%	8%
15-19	92%	8%		2%
20+	89%	4%	6%	26%
Rank				
Officer	80%	10%	10%	11%
NCO	92%	3%	5%	43%
Enlisted	93%	3%	4%	44%



September 29-October 8, 2015/ N=1,000 veterans (n = 500 veterans via telephone & n=500 veterans/military online)/ ±3.1% M.O.E.

# Demographics II

Era in which you served



■ 11/20/2014**■** 10/8/2015

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Veterans-Military 3 24 presentation.pdf
Fri Jun 02 12:16:12 CDT 2017 Owner: Filename:

Last Modified:

# A Survey of Veterans/Military

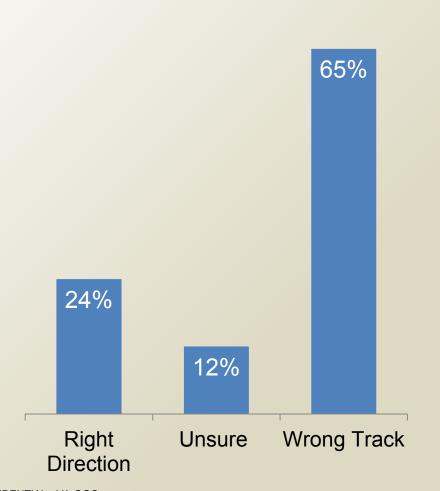
March 8-16, 2014

THE TARRANCE GROUP

# Survey Methodology

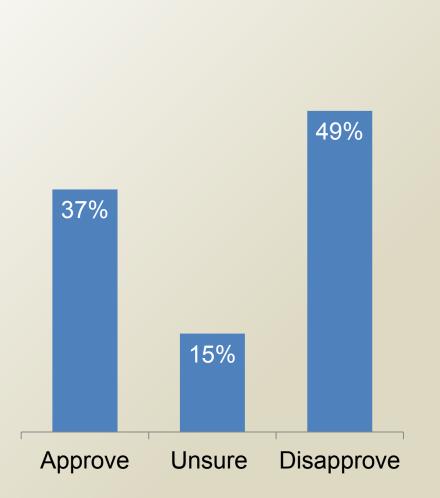
- N=834 interviews were conducted among Veterans/Military.
   N=412 over the phone, N=422 online
- Additional N=150 interviews conducted online among the Military
- Additional N=100 interviews conducted online in OH, VA, NC, FL (400 total)
- Additional interviews case-weighted into the base sample
- Survey fielded March 8-16, 2014

Thinking about things in the country. Do you feel like things in the United States are going in the right direction, or do you feel things have gotten off on the wrong track?



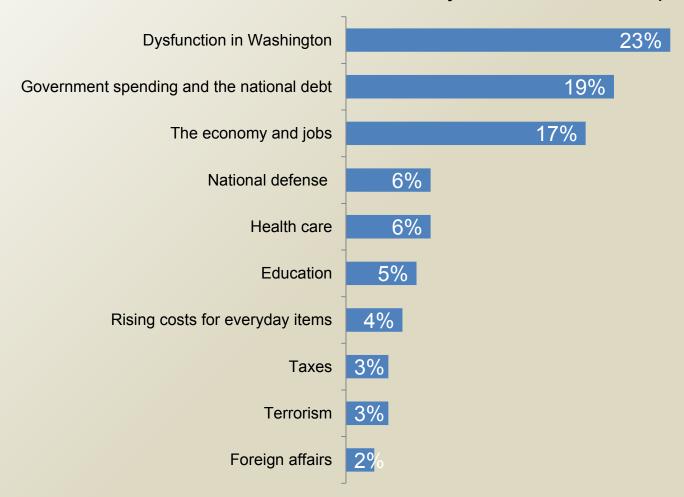
	Right Direction	Wrong Direction
Veteran	21%	68%
Military	55%	31%
Military Officer	69%	22%
Military Enlisted	45%	39%
18-44	57%	32%
45-64	18%	70%
65+	18%	70%
Florida	24%	67%
North Carolina	22%	72%
Ohio	17%	68%
Virginia	35%	57%

Do you approve or disapprove of the job your member of Congress is doing?



	Approve	Disapprove
Veteran	35%	50%
Military	55%	31%
Military Officer	66%	26%
Military Enlisted	47%	36%
18-44	55%	32%
45-64	32%	53%
65+	34%	51%
Florida	22%	57%
North Carolina	27%	53%
Ohio	34%	46%
Virginia	31%	58%

Now I would like to read you a list of issues that some people from this part of the country have said are important for Congress to focus on. Please listen as I read the list and tell me which one issue you think is most important.



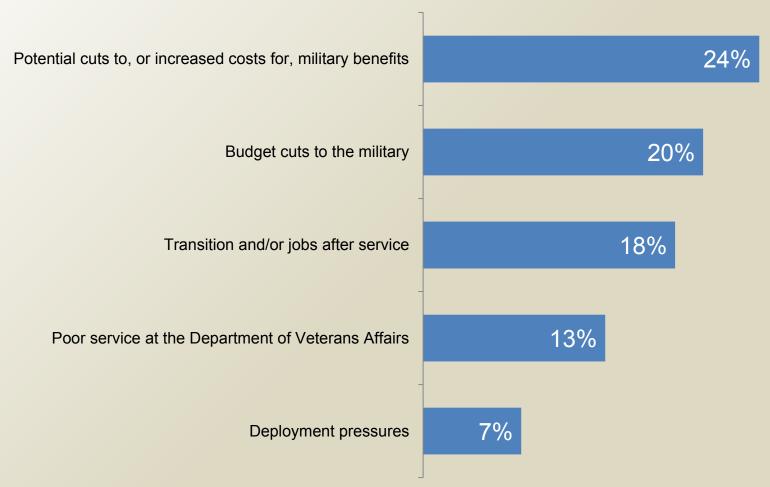
#### TOP THREE ISSUES

VETERAN	MILITARY	MILITARY OFFICER	MILITARY ENLISTED	18-44	45-64	65+
WA dysfunction (24%)	Economy/ jobs (18%)	Economy/ jobs (16%)	Economy/ jobs (18%)	Economy/ jobs (20%)	WA dysfunction (24%)	WA dysfunction (25%)
Gov't spending/ debt (20%)	Gov't spending/ debt (14%)	Gov't spending/ debt (12%)	Gov't spending/ debt (15%)	Gov't spending/ debt (13%)	Gov't spending/ debt (19%)	Gov't spending/ debt (20%)
Economy/ jobs (17%)	Education (12%)	Taxes (11%) Healthcare (11%)	Education (14%)	Education (11%) WA dysfunction (11%)	Economy/ jobs (17%)	Economy/ jobs (17%)

#### TOP THREE ISSUES BY STATE

FLORIDA	NORTH CAROLINA	OHIO	VIRGINIA
Gov't spending/debt (27%)	Gov't spending/debt (24%)	Economy/ jobs (22%)	Economy/ jobs (28%)
WA dysfunction (23%)	WA dysfunction (22%)	WA dysfunction (20%)	WA dysfunction (20%)
Economy/ jobs (17%)	Economy/ jobs (12%)	Gov't spending/debt (18%)	Gov't spending/debt (18%)

Which of the following would you say is the biggest single issue facing veterans, service members, and their families right now?



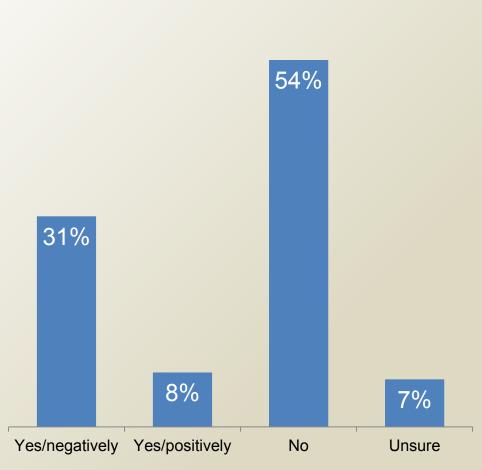
### TOP THREE VAISSUES

VETERAN	MILITARY	MILITARY OFFICER	MILITARY ENLISTED	18-44	45-64	65+
Benefit cuts (23%)	Benefit cuts (29%)	Budget cuts (24%)	Benefit cuts (37%)	Benefit cuts (29%)	Benefit cuts (26%)	Benefit cuts (21%)
Budget cuts (20%)	Budget cuts (20%)	Transition after service (22%)	Budget cuts (17%)	Transition after service (19%)	Budget cuts (24%)	Transition after service (20%)
Transition after service (18%)	Transition after service (18%)	Poor service at Dept. of VA (19%)	Transition after service (16%)	Budget cuts (18%)	Transition after service (14%)	Budget cuts (18%)

# TOP THREE VA ISSUES BY STATE

FLORIDA	NORTH CAROLINA	ОНЮ	VIRGINIA
Benefit cuts (28%)	Benefit cuts (28%)	Budget cuts (24%)	Benefit cuts (25%)
Transition after service (20%)	Budget cuts (19%)	Transition after service (17%)	Transition after service (19%)
Budget cuts (19%)	Poor service at Dept. of VA (16%)	Benefit cuts (15%)	Budget cuts (19%)

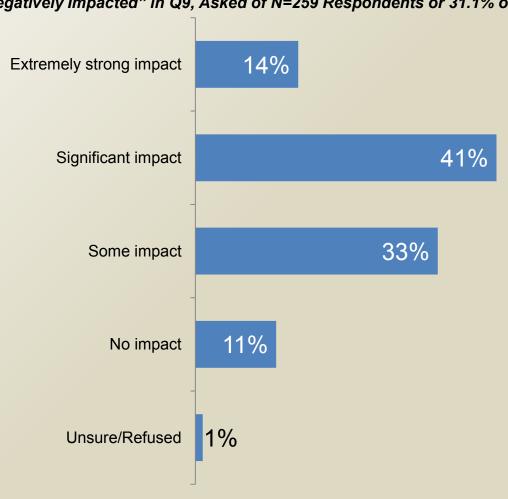
# Have you personally been impacted by budget cuts and financial problems of the federal government?



	Yes/ negative	Yes/ positive	No
Veteran	30%	7%	57%
Military	47%	25%	22%
Military Officer	44%	32%	23%
Military Enlisted	51%	20%	21%
18-44	44%	27%	23%
45-64	39%	6%	48%
65+	23%	5%	66%
Florida	32%	8%	53%
North Carolina	33%	6%	50%
Ohio	31%	8%	49%
Virginia	38%	5%	49%

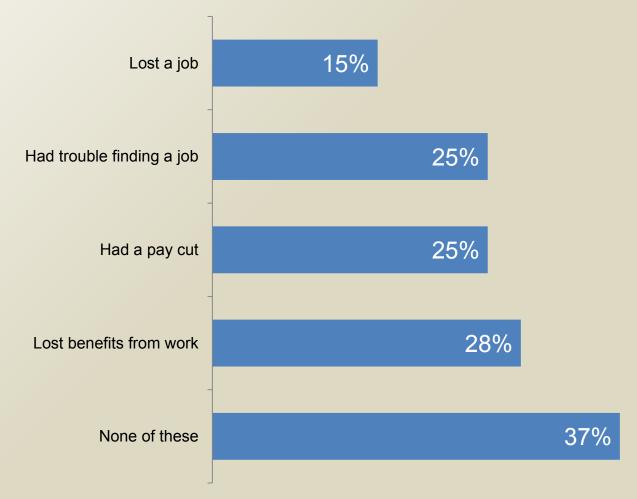
On a scale of 0 to 10, where 10 means very high impact and 0 means very little impact, how much have budget cuts and financial problems of the federal government impacted you and your family?

(If "Yes/Negatively Impacted" in Q9, Asked of N=259 Respondents or 31.1% of Sample)

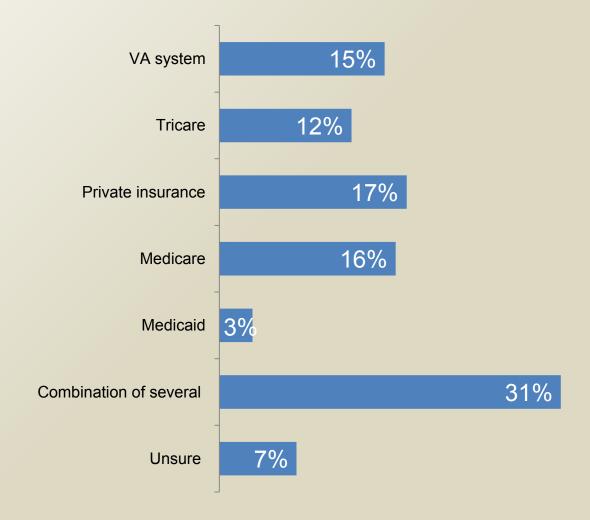


While there can be several ways you and your family may have been negatively impacted by budget cuts and financial problems of the federal government, which of the following has your family personally experienced...

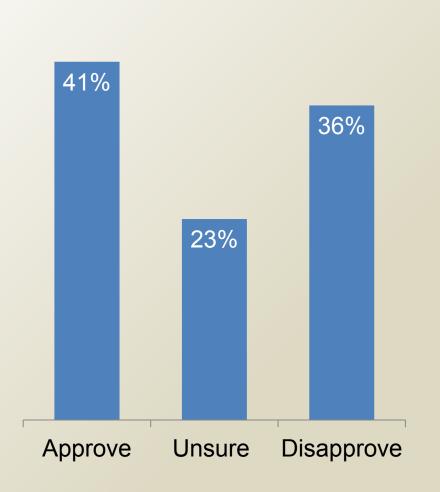
Lost a job, had trouble finding a job, had a pay cut or lost benefits from work? (If "Yes/Negatively Impacted" in Q9, Asked of N=259 Respondents or 31.1% of Sample)



Many Veterans and members of the military use a combination of insurance to cover their health care. In your experience, which of the following has been the best form of care given...

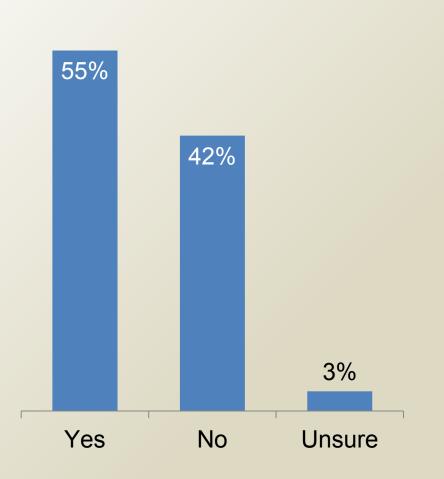


# Do you approve or disapprove of the job the Department of Veterans Affairs is doing?



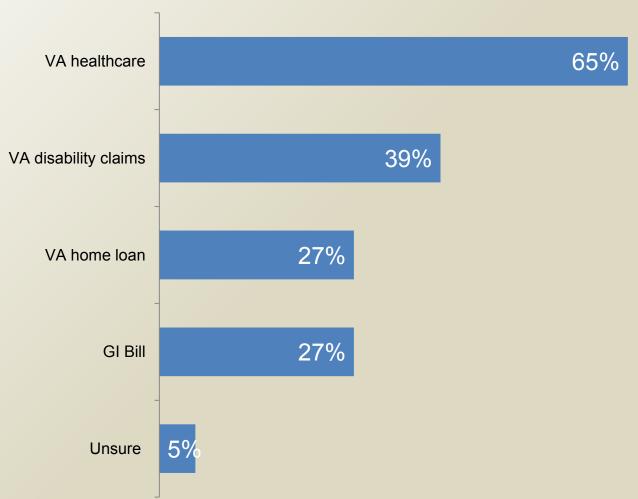
	Approve	Disapprove
Veteran	40%	37%
Military	55%	20%
Military Officer	63%	17%
Military Enlisted	51%	22%
18-44	64%	17%
45-64	39%	41%
65+	36%	37%
Florida	37%	43%
North Carolina	33%	46%
Ohio	37%	41%
Virginia	48%	29%

# Have you or anyone in your household had an experience with the Department of Veterans Affairs?

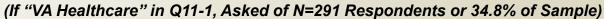


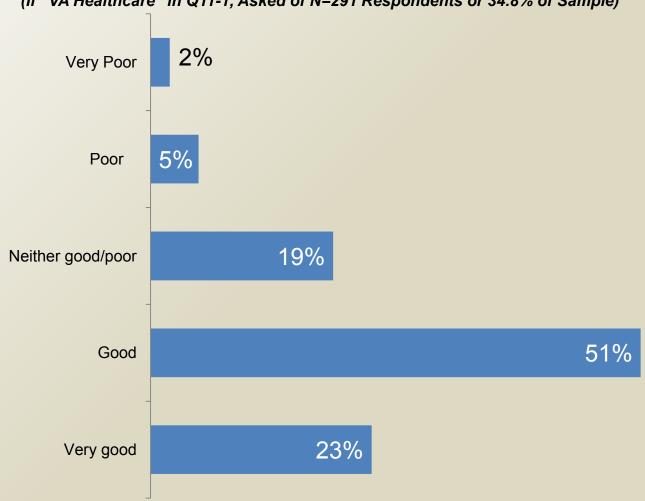
	Yes	No
Veteran	54%	43%
Military	58%	36%
Military Officer	69%	30%
Military Enlisted	52%	41%
18-44	62%	63%
45-64	59%	39%
65+	50%	47%
Florida	57%	41%
North Carolina	49%	48%
Ohio	54%	45%
Virginia	53%	46%

#### Which services of the VA did you use? (If "Yes" in Q11, Asked of N=456 Respondents or 54.7% of Sample)

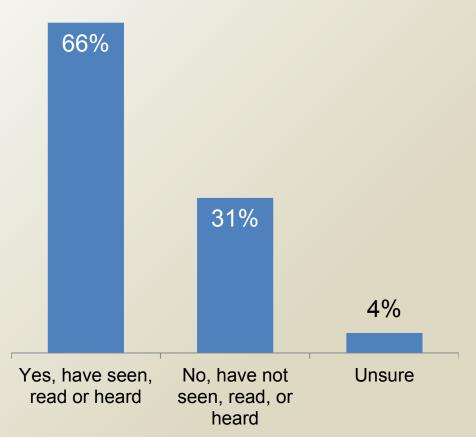


On a scale of 0 to 10, where 10 means extremely good care and 0 means extremely poor care, how would you rate the quality of care that you received at the VA?



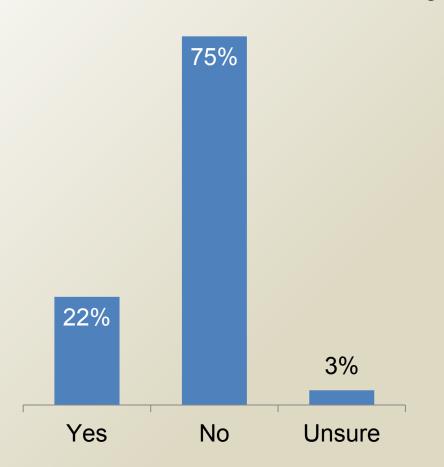


Have you seen, read, or heard anything about a backlog of claims at the Department of Veterans Affairs?



	Yes	No
Veteran	66%	31%
Military	65%	29%
Military Officer	71%	25%
Military Enlisted	62%	31%
18-44	69%	26%
45-64	70%	26%
65+	62%	35%
Florida	73%	21%
North Carolina	75%	18%
Ohio	67%	30%
Virginia	73%	23%

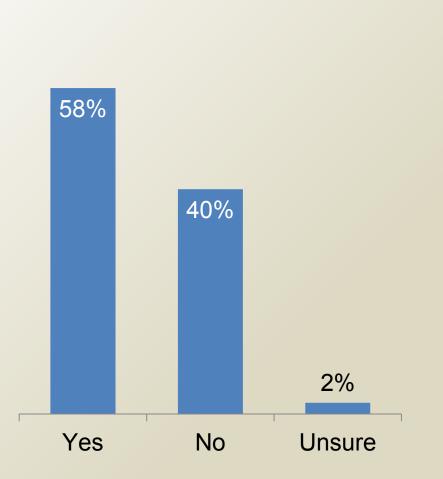
As you may know, many veterans are being affected by a backlog of claims at the Department of Veterans Affairs. Have you experienced this backlog of claims?



	Yes	No
Veteran	20%	77%
Military	43%	51%
Military Officer	62%	35%
Military Enlisted	30%	62%
18-44	47%	48%
45-64	27%	70%
65+	12%	86%
Florida	16%	80%
North Carolina	23%	75%
Ohio	20%	76%
Virginia	16%	84%

Among those who have experienced the backlog at Dept. of Veterans Affairs:

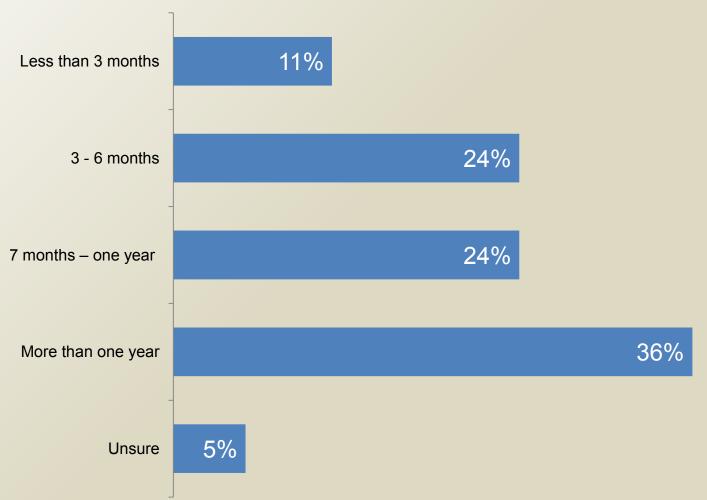
Do you currently have a claim that is backlogged? (If "Yes" in Q13, Asked of N= 183 Respondents or 22% of Sample)



	Yes	No
Veteran	54%	43%
Military	79%	21%
Military Officer	77%	23%
Military Enlisted	80%	20%
18-44	83%	17%
45-64	49%	50%
65+	43%	52%
Florida	63%	30%
North Carolina	72%	28%
Ohio	65%	35%
Virginia	57%	38%

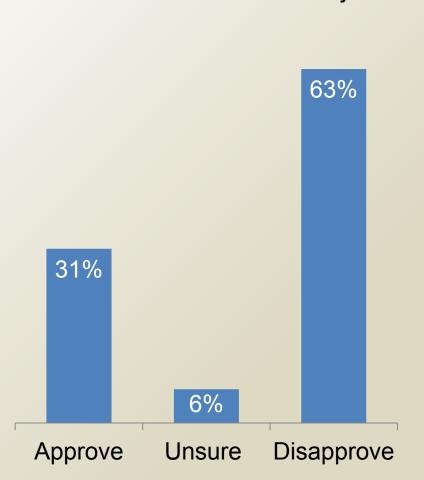
On average, how long did you or are you waiting to have a claim processed?

(If "Yes" in Q13, Asked of N= 183 Respondents or 22% of Sample)



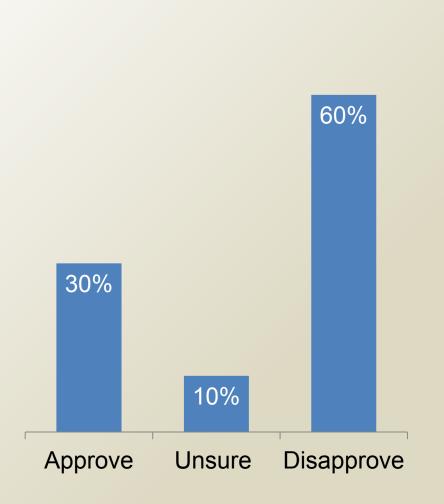
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# Do you approve or disapprove of the way Barack Obama is handling his job as President?



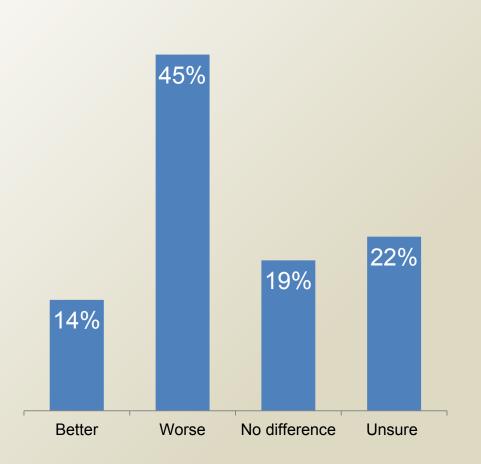
	Approve	Disapprove
Veteran	29%	66%
Military	54%	32%
Military Officer	66%	23%
Military Enlisted	46%	39%
18-44	56%	33%
45-64	30%	65%
65+	25%	70%
Florida	31%	63%
North Carolina	29%	64%
Ohio	29%	63%
Virginia	41%	56%

Do you approve or disapprove of the healthcare reform law sometimes referred to as ObamaCare?



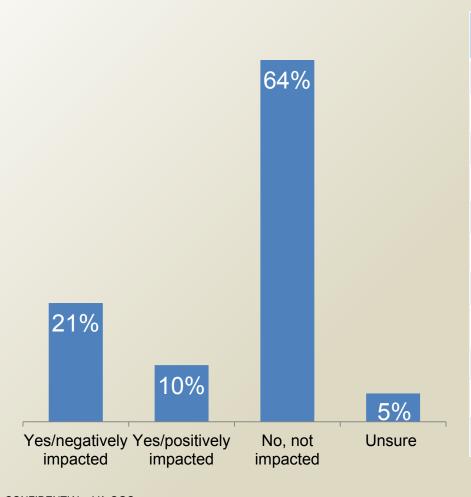
	Approve	Disapprove
Veteran	28%	63%
Military	51%	34%
Military Officer	66%	25%
Military Enlisted	42%	42%
18-44	54%	34%
45-64	27%	63%
65+	24%	65%
Florida	33%	53%
North Carolina	26%	60%
Ohio	30%	61%
Virginia	36%	53%

Do you believe that ObamaCare will be better or worse than Department of Veterans Affairs healthcare, or will there be no difference?



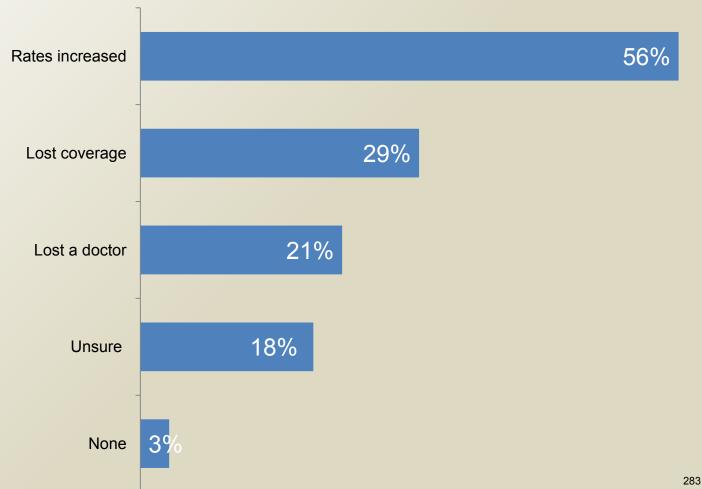
	Better	Worse
Veteran	12%	46%
Military	36%	34%
Military Officer	48%	31%
Military Enlisted	26%	38%
18-44	41%	30%
45-64	10%	47%
65+	9%	48%
Florida	12%	44%
North Carolina	12%	46%
Ohio	14%	45%
Virginia	15%	47%

#### Have you or your family been impacted by the Obamacare law?



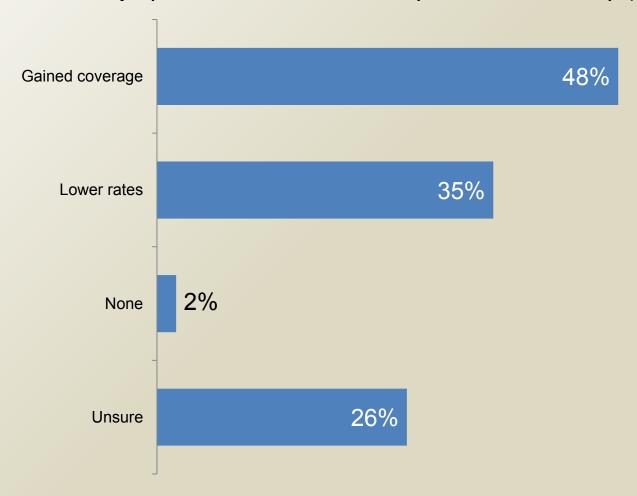
	Yes/ negative	Yes/ positive	No
Veteran	21%	8%	67%
Military	27%	33%	33%
Military Officer	30%	40%	28%
Military Enlisted	26%	27%	37%
18-44	32%	30%	32%
45-64	25%	9%	60%
65+	16%	5%	75%
Florida	25%	9%	59%
North Carolina	30%	9%	55%
Ohio	23%	11%	58%
Virginia	23%	9%	65%

Have any of the following happened to you as a result of ObamaCare? (If "Yes/Negatively Impacted" in Q16, Asked of N=178 Respondents or 21.3% of Sample)



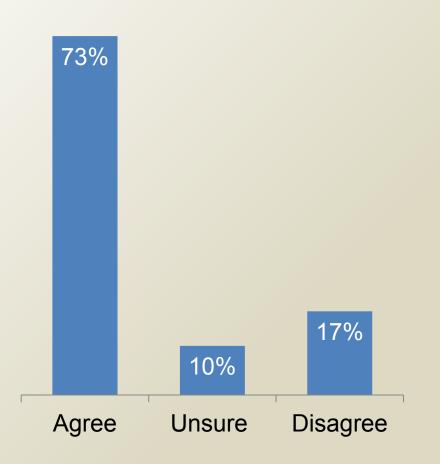
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Have any of the following happened to you as a result of ObamaCare? (If "Yes/Positively Impacted" in Q16, Asked of N=81 Respondents or 9.8% of Sample)



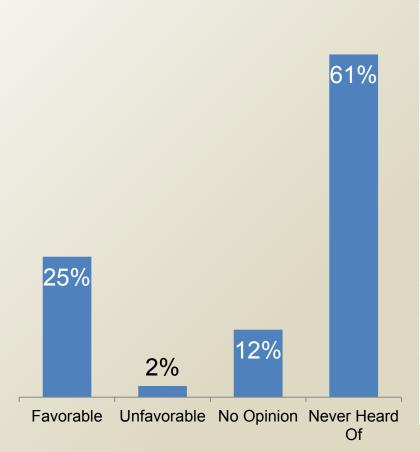
Former member of the Joint Chiefs of Staff Admiral Mike Mullen has declared our national debt to be "the greatest threat to our National Security."

Would you say that you agree or disagree with this statement?



	Agree	Disagree
Veteran	72%	18%
Military	78%	13%
Military Officer	82%	11%
Military Enlisted	75%	9%
18-44	77%	10%
45-64	71%	22%
65+	72%	16%
Florida	72%	15%
North Carolina	68%	18%
Ohio	70%	25%
Virginia	66%	27%

Now here is the name of an organization that you might be aware of. Please tell me whether you have heard of this organization and if so, whether you have a favorable or an unfavorable impression. If you do not recognize the name, just say so: **Concerned Veterans For America.** 



	Favorable	Unfavorable
Veteran	23%	2%
Military	52%	12%
Military Officer	60%	21%
Military Enlisted	47%	6%
18-44	64%	8%
45-64	22%	2%
65+	16%	1%
Florida	27%	2%
North Carolina	26%	3%
Ohio	32%	1%
Virginia	25%	1%

Have you had any contact with Concerned Veterans For America by any of the following means received a letter, visited their website, received an e-mail, or seen or read about them in your local news?



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Q6

Document ID: 0.7.10678.211113-000012

Owner: Darin Selnick < (b) (6) @gmail.com>
Filename: Veterans-Military Survey PowerPoint.pdf
Last Modified: Fri Jun 02 12:16:12 CDT 2017

# A Survey of Veterans/Military

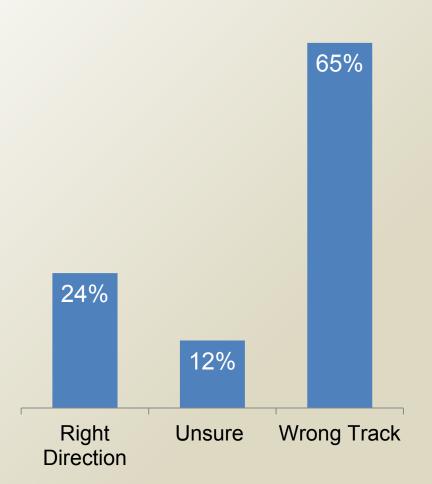
March 8-16, 2014

THE TARRANCE GROUP

# Survey Methodology

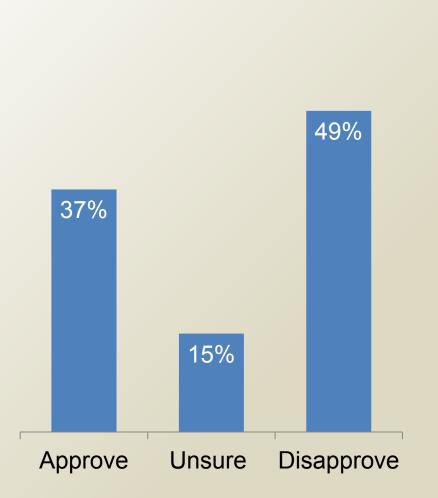
- N=834 interviews were conducted among Veterans/Military.
   N=412 over the phone, N=422 online
- Additional N=150 interviews conducted online among the Military
- Additional N=100 interviews conducted online in OH, VA, NC, FL (400 total)
- Additional interviews case-weighted into the base sample
- Survey fielded March 8-16, 2014

Thinking about things in the country. Do you feel like things in the United States are going in the right direction, or do you feel things have gotten off on the wrong track?



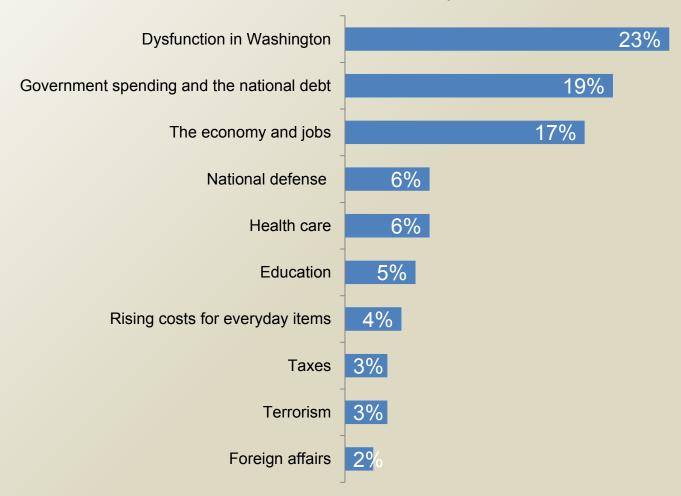
	Right Direction	Wrong Direction
Veteran	21%	68%
Military	55%	31%
Military Officer	69%	22%
Military Enlisted	45%	39%
18-44	57%	32%
45-64	18%	70%
65+	18%	70%
Florida	24%	67%
North Carolina	22%	72%
Ohio	17%	68%
Virginia	35%	57%

Do you approve or disapprove of the job your member of Congress is doing?



	Approve	Disapprove
Veteran	35%	50%
Military	55%	31%
Military Officer	66%	26%
Military Enlisted	47%	36%
18-44	55%	32%
45-64	32%	53%
65+	34%	51%
Florida	22%	57%
North Carolina	27%	53%
Ohio	34%	46%
Virginia	31%	58%

Now I would like to read you a list of issues that some people from this part of the country have said are important for Congress to focus on. Please listen as I read the list and tell me which one issue you think is most important.



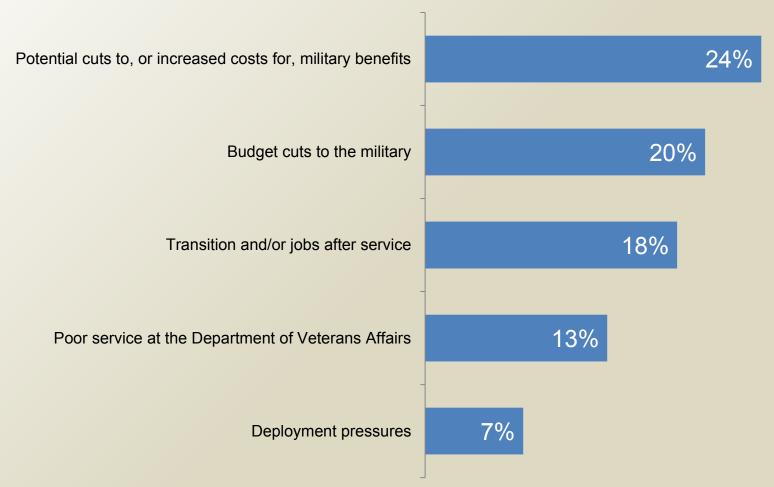
#### TOP THREE ISSUES

VETERAN	MILITARY	MILITARY OFFICER	MILITARY ENLISTED	18-44	45-64	65+
WA dysfunction (24%)	Economy/ jobs (18%)	Economy/ jobs (16%)	Economy/ jobs (18%)	Economy/ jobs (20%)	WA dysfunction (24%)	WA dysfunction (25%)
Gov't spending/ debt (20%)	Gov't spending/ debt (14%)	Gov't spending/ debt (12%)	Gov't spending/ debt (15%)	Gov't spending/ debt (13%)	Gov't spending/ debt (19%)	Gov't spending/ debt (20%)
Economy/ jobs (17%)	Education (12%)	Taxes (11%) Healthcare (11%)	Education (14%)	Education (11%) WA dysfunction (11%)	Economy/ jobs (17%)	Economy/ jobs (17%)

#### TOP THREE ISSUES BY STATE

FLORIDA	NORTH CAROLINA	OHIO	VIRGINIA
Gov't spending/debt (27%)	Gov't spending/debt (24%)	Economy/ jobs (22%)	Economy/ jobs (28%)
WA dysfunction (23%)	WA dysfunction (22%)	WA dysfunction (20%)	WA dysfunction (20%)
Economy/ jobs (17%)	Economy/ jobs (12%)	Gov't spending/debt (18%)	Gov't spending/debt (18%)

Which of the following would you say is the biggest single issue facing veterans, service members, and their families right now?



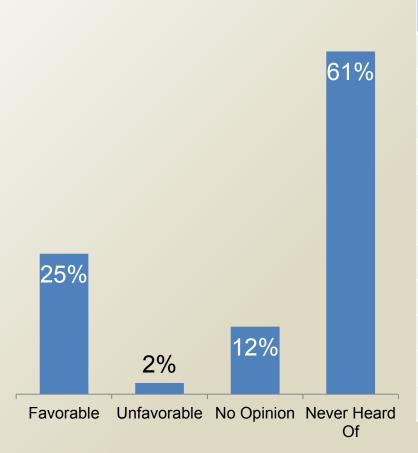
#### TOP THREE VAISSUES

VETERAN	MILITARY	MILITARY OFFICER	MILITARY ENLISTED	18-44	45-64	65+
Benefit cuts (23%)	Benefit cuts (29%)	Budget cuts (24%)	Benefit cuts (37%)	Benefit cuts (29%)	Benefit cuts (26%)	Benefit cuts (21%)
Budget cuts (20%)	Budget cuts (20%)	Transition after service (22%)	Budget cuts (17%)	Transition after service (19%)	Budget cuts (24%)	Transition after service (20%)
Transition after service (18%)	Transition after service (18%)	Poor service at Dept. of VA (19%)	Transition after service (16%)	Budget cuts (18%)	Transition after service (14%)	Budget cuts (18%)

# TOP THREE VA ISSUES BY STATE

FLORIDA	NORTH CAROLINA	ОНЮ	VIRGINIA
Benefit cuts (28%)	Benefit cuts (28%)	Budget cuts (24%)	Benefit cuts (25%)
Transition after service (20%)	Budget cuts (19%)	Transition after service (17%)	Transition after service (19%)
Budget cuts (19%)	Poor service at Dept. of VA (16%)	Benefit cuts (15%)	Budget cuts (19%)

Now here is the name of an organization that you might be aware of. Please tell me whether you have heard of this organization and if so, whether you have a favorable or an unfavorable impression. If you do not recognize the name, just say so: **Concerned Veterans For America.** 

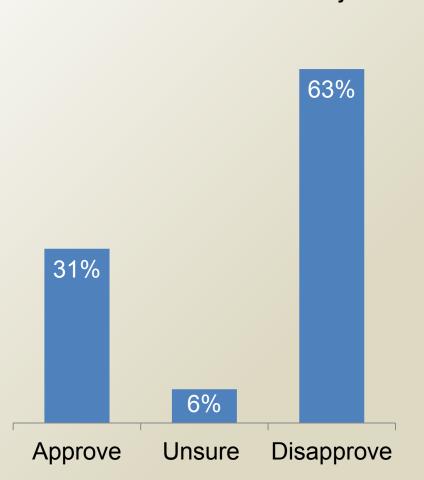


	Favorable	Unfavorable
Veteran	23%	2%
Military	52%	12%
Military Officer	60%	21%
Military Enlisted	47%	6%
18-44	64%	8%
45-64	22%	2%
65+	16%	1%
Florida	27%	2%
North Carolina	26%	3%
Ohio	32%	1%
Virginia	25%	1%

Have you had any contact with Concerned Veterans For America by any of the following means received a letter, visited their website, received an e-mail, or seen or read about them in your local news?

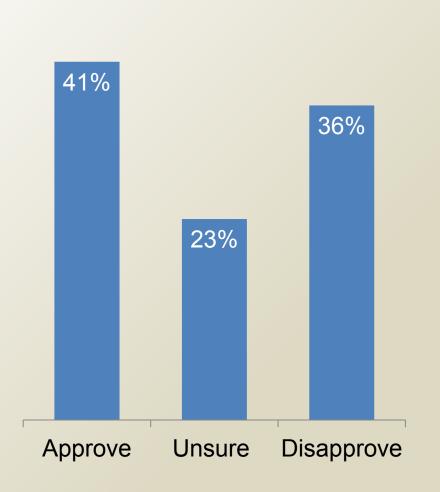


# Do you approve or disapprove of the way Barack Obama is handling his job as President?



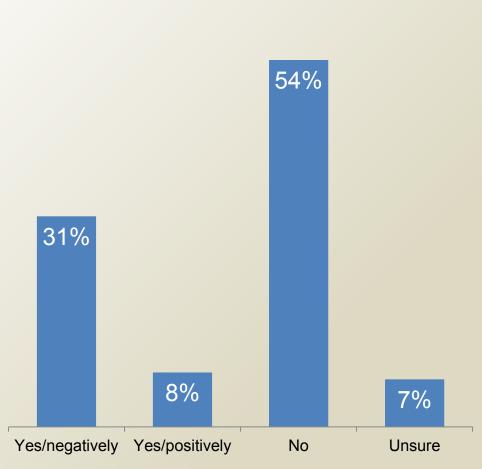
	Approve	Disapprove
Veteran	29%	66%
Military	54%	32%
Military Officer	66%	23%
Military Enlisted	46%	39%
18-44	56%	33%
45-64	30%	65%
65+	25%	70%
Florida	31%	63%
North Carolina	29%	64%
Ohio	29%	63%
Virginia	41%	56%

# Do you approve or disapprove of the job the Department of Veterans Affairs is doing?



	Approve	Disapprove
Veteran	40%	37%
Military	55%	20%
Military Officer	63%	17%
Military Enlisted	51%	22%
18-44	64%	17%
45-64	39%	41%
65+	36%	37%
Florida	37%	43%
North Carolina	33%	46%
Ohio	37%	41%
Virginia	48%	29%

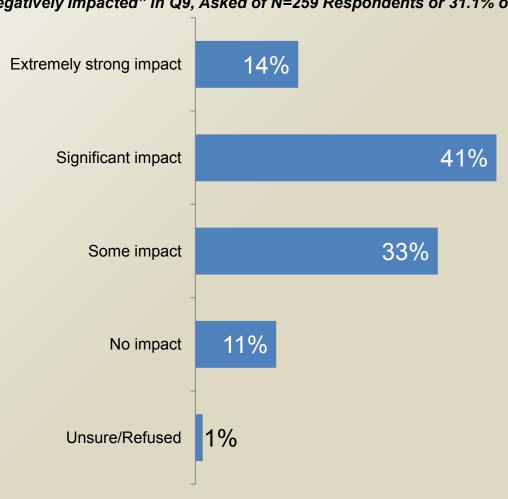
# Have you personally been impacted by budget cuts and financial problems of the federal government?



	Yes/ negative	Yes/ positive	No
Veteran	30%	7%	57%
Military	47%	25%	22%
Military Officer	44%	32%	23%
Military Enlisted	51%	20%	21%
18-44	44%	27%	23%
45-64	39%	6%	48%
65+	23%	5%	66%
Florida	32%	8%	53%
North Carolina	33%	6%	50%
Ohio	31%	8%	49%
Virginia	38%	5%	49%

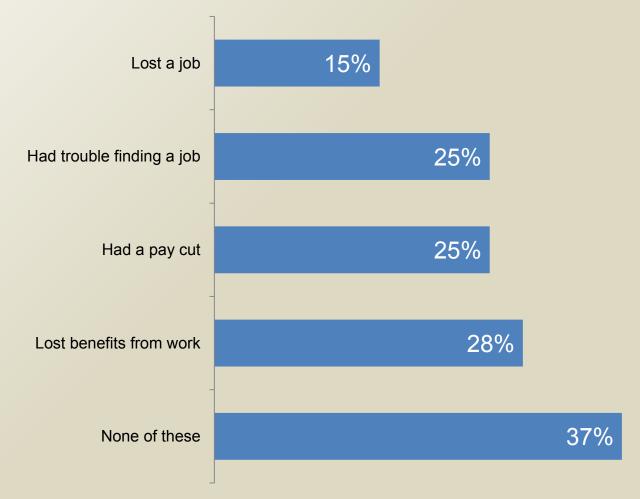
On a scale of 0 to 10, where 10 means very high impact and 0 means very little impact, how much have budget cuts and financial problems of the federal government impacted you and your family?

(If "Yes/Negatively Impacted" in Q9, Asked of N=259 Respondents or 31.1% of Sample)

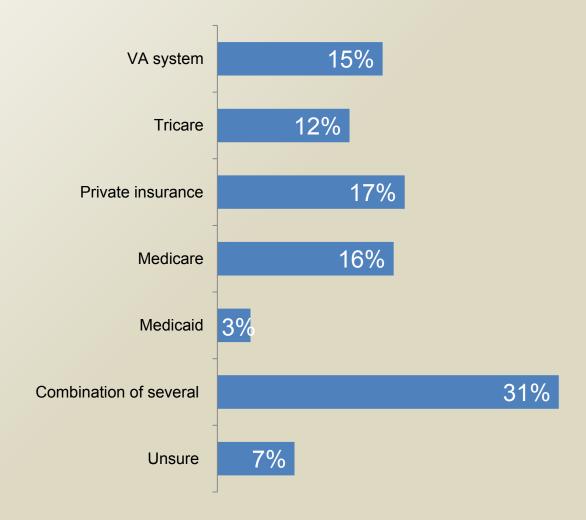


While there can be several ways you and your family may have been negatively impacted by budget cuts and financial problems of the federal government, which of the following has your family personally experienced...

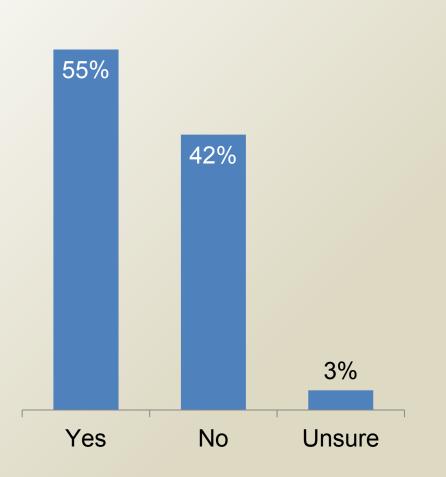
Lost a job, had trouble finding a job, had a pay cut or lost benefits from work? (If "Yes/Negatively Impacted" in Q9, Asked of N=259 Respondents or 31.1% of Sample)



Many Veterans and members of the military use a combination of insurance to cover their health care. In your experience, which of the following has been the best form of care given...

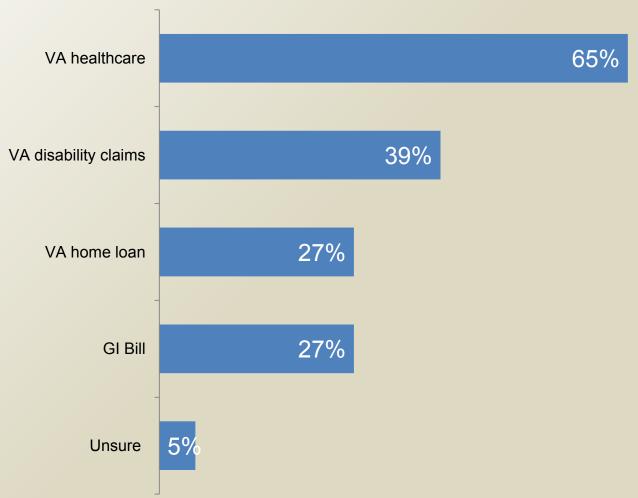


# Have you or anyone in your household had an experience with the Department of Veterans Affairs?

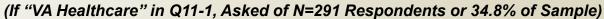


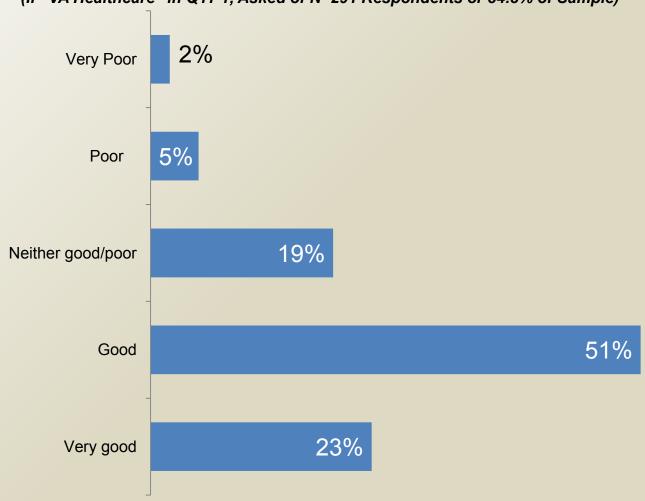
	Yes	No
Veteran	54%	43%
Military	58%	36%
Military Officer	69%	30%
Military Enlisted	52%	41%
18-44	62%	63%
45-64	59%	39%
65+	50%	47%
Florida	57%	41%
North Carolina	49%	48%
Ohio	54%	45%
Virginia	53%	46%

#### Which services of the VA did you use? (If "Yes" in Q11, Asked of N=456 Respondents or 54.7% of Sample)

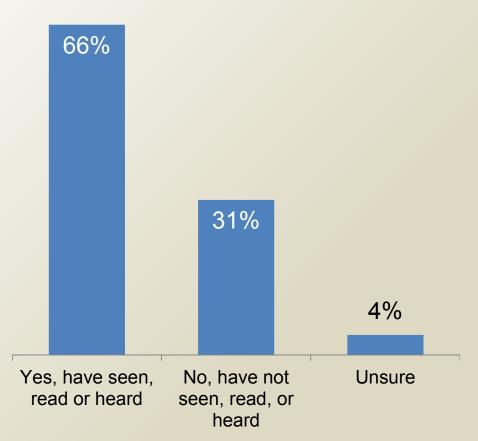


On a scale of 0 to 10, where 10 means extremely good care and 0 means extremely poor care, how would you rate the quality of care that you received at the VA?



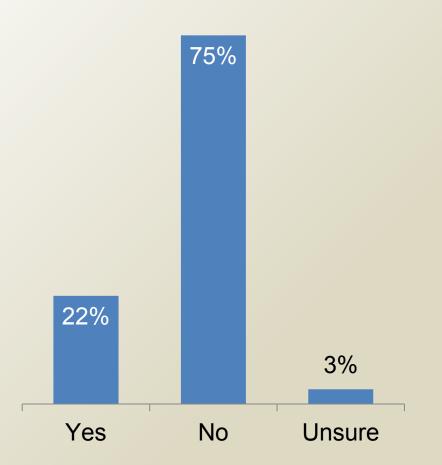


Have you seen, read, or heard anything about a backlog of claims at the Department of Veterans Affairs?



	Yes	No
Veteran	66%	31%
Military	65%	29%
Military Officer	71%	25%
Military Enlisted	62%	31%
18-44	69%	26%
45-64	70%	26%
65+	62%	35%
Florida	73%	21%
North Carolina	75%	18%
Ohio	67%	30%
Virginia	73%	23%

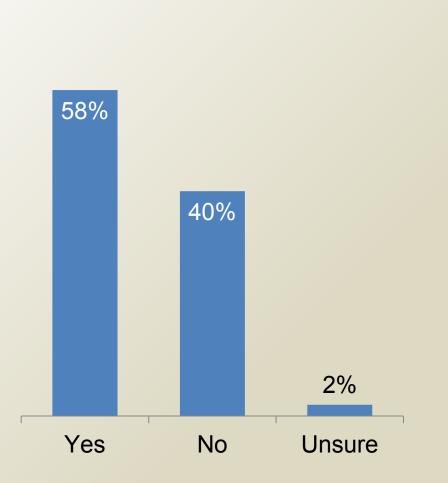
As you may know, many veterans are being affected by a backlog of claims at the Department of Veterans Affairs. Have you experienced this backlog of claims?



	Yes	No
Veteran	20%	77%
Military	43%	51%
Military Officer	62%	35%
Military Enlisted	30%	62%
18-44	47%	48%
45-64	27%	70%
65+	12%	86%
Florida	16%	80%
North Carolina	23%	75%
Ohio	20%	76%
Virginia	16%	84%

Among those who have experienced the backlog at Dept. of Veterans Affairs:

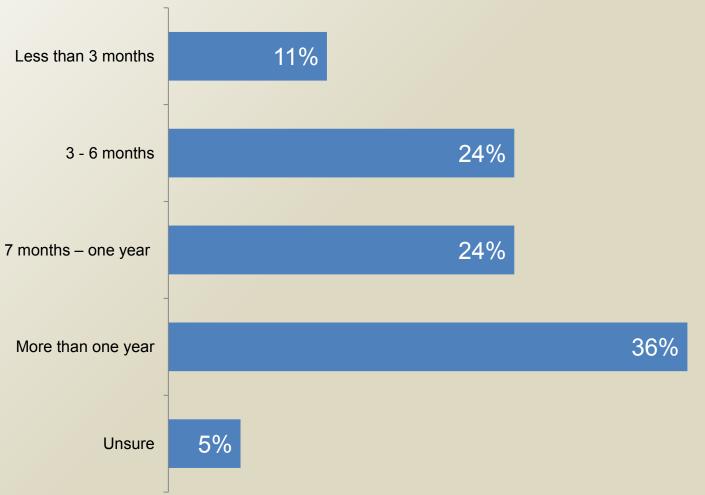
Do you currently have a claim that is backlogged? (If "Yes" in Q13, Asked of N= 183 Respondents or 22% of Sample)



	Yes	No
Veteran	54%	43%
Military	79%	21%
Military Officer	77%	23%
Military Enlisted	80%	20%
18-44	83%	17%
45-64	49%	50%
65+	43%	52%
Florida	63%	30%
North Carolina	72%	28%
Ohio	65%	35%
Virginia	57%	38%

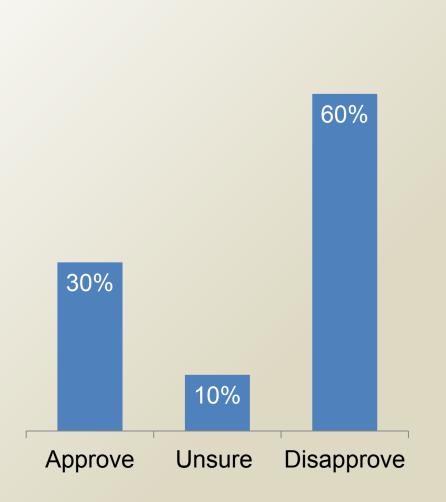
On average, how long did you or are you waiting to have a claim processed?

(If "Yes" in Q13, Asked of N= 183 Respondents or 22% of Sample)



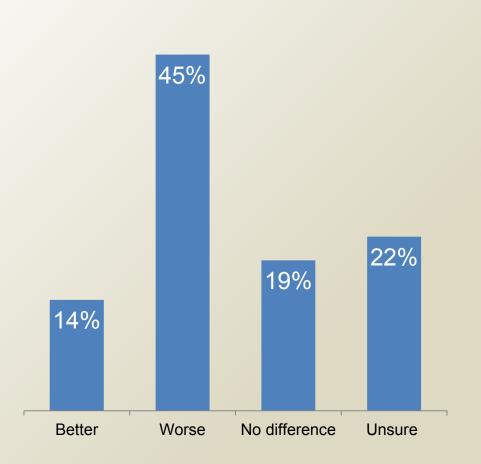
**CONFIDENTIAL - VA-OGC** 

Do you approve or disapprove of the healthcare reform law sometimes referred to as ObamaCare?



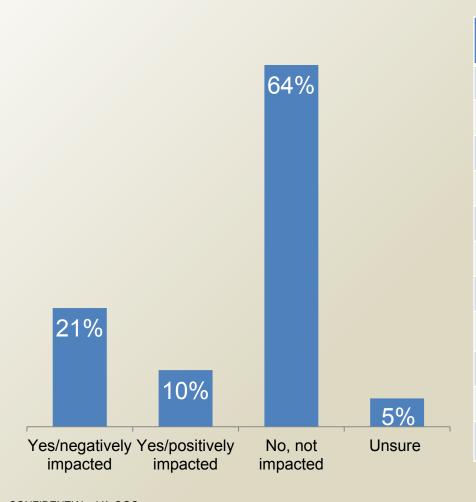
	Approve	Disapprove
Veteran	28%	63%
Military	51%	34%
Military Officer	66%	25%
Military Enlisted	42%	42%
18-44	54%	34%
45-64	27%	63%
65+	24%	65%
Florida	33%	53%
North Carolina	26%	60%
Ohio	30%	61%
Virginia	36%	53%

Do you believe that ObamaCare will be better or worse than Department of Veterans Affairs healthcare, or will there be no difference?



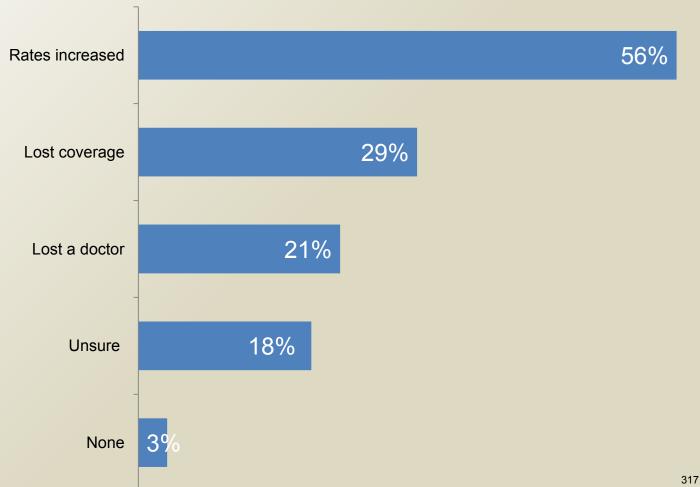
	Better	Worse
Veteran	12%	46%
Military	36%	34%
Military Officer	48%	31%
Military Enlisted	26%	38%
18-44	41%	30%
45-64	10%	47%
65+	9%	48%
Florida	12%	44%
North Carolina	12%	46%
Ohio	14%	45%
Virginia	15%	47%

#### Have you or your family been impacted by the Obamacare law?

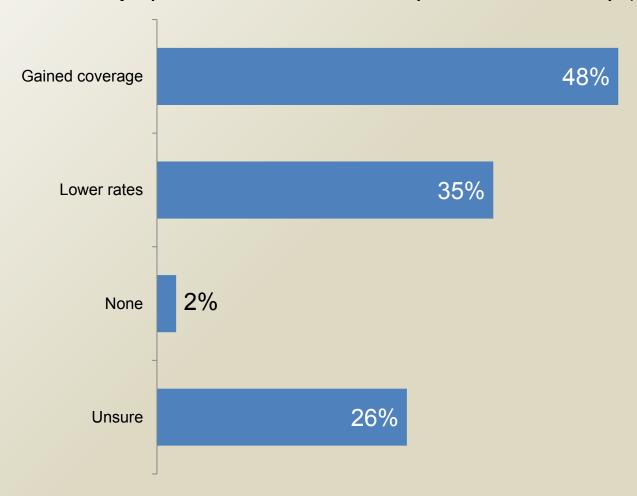


	Yes/ negative	Yes/ positive	No
Veteran	21%	8%	67%
Military	27%	33%	33%
Military Officer	30%	40%	28%
Military Enlisted	26%	27%	37%
18-44	32%	30%	32%
45-64	25%	9%	60%
65+	16%	5%	75%
Florida	25%	9%	59%
North Carolina	30%	9%	55%
Ohio	23%	11%	58%
Virginia	23%	9%	65%

Have any of the following happened to you as a result of ObamaCare? (If "Yes/Negatively Impacted" in Q16, Asked of N=178 Respondents or 21.3% of Sample)

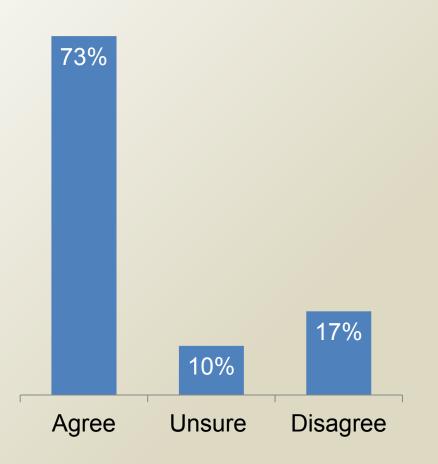


Have any of the following happened to you as a result of ObamaCare? (If "Yes/Positively Impacted" in Q16, Asked of N=81 Respondents or 9.8% of Sample)



Former member of the Joint Chiefs of Staff Admiral Mike Mullen has declared our national debt to be "the greatest threat to our National Security."

Would you say that you agree or disagree with this statement?



	Agree	Disagree
Veteran	72%	18%
Military	78%	13%
Military Officer	82%	11%
Military Enlisted	75%	9%
18-44	77%	10%
45-64	71%	22%
65+	72%	16%
Florida	72%	15%
North Carolina	68%	18%
Ohio	70%	25%
Virginia	66%	27%

Document ID: 0.7.10678.209970

From: David shulkin (b) (6) @aol.com>
To: Wright, Vivieca (Simpson)

martinsburg/cn=recipients/cn=(b) (6)

Cc: Bcc:

Subject: [EXTERNAL] Fwd: CVA Support of your statement today

Date: Sat Apr 01 2017 07:09:24 CDT

Attachments:

Sent from my iPhone

Begin forwarded message:

From: Darin Selnick (b) (6) @gmail.com>
Date: March 31, 2017 at 10:50:15 PM EDT
To: David shulkin < (b) (6) @aol.com>

Subject: CVA Support of your statement today

FYI

I thought you would want to see the CVA statement supporting you. Starting Monday they will be pushing on Senate members to move the bill.

Darin

------ Forwarded message ----------From: CVA - Press press@cv4a.org>
Date: Fri, Mar 31, 2017 at 5:35 PM

Subject: Unable to Quickly Fire Porn-Watching Employee, VA Secretary Demands Accountability

Legislation Is Taken Up
To: (b) (6) @gmail.com

For Immediate Release: March 31, 2017

Media Contact: press@cv4a.org

Unable to Quickly Fire Porn-Watching Employee, VA Secretary Demands Accountability Legislation Is Taken Up

Arlington, VA – After the Department of Veterans Affairs (VA) failed to quickly remove an employee caught watching pornography with a VA patient, VA Secretary David Shulkin is demanding strong VA accountability measures.

"VA has been working with Congress to ensure legislation would provide VA the ability to expedite removals while still preserving an employee's right to due process. Without these legislative changes, VA will continue to be forced to delay immediate actions to remove employees from federal service," the VA wrote in a statement. The VA Secretary is referring to the VA Accountability First Act of 2017, a measure that would shorten the termination and appeals process for removing bad employees while protecting whistleblowers who speak up about wrongdoings.

Concerned Veterans for America (CVA) Policy Director Dan Caldwell issued the following statement:

"It is incredibly refreshing to see Dr. Shulkin emphatically calling for strong accountability measures at the VA. Under the previous administration, the Secretaries spent most of their time denying that problems within the department existed. By acknowledging the need for systemic reform, Secretary Shulkin has taken a bold and courageous step in helping veterans push Congress to pass meaningful accountability legislation.

"An employee caught watching pornography with a VA patient should be escorted out of the building immediately, never to return. The VA is forced to retain employees like this due to incredibly cumbersome and bureaucratic regulations. To change this, the Senate must move quickly on the VA Accountability First Act of 2017, a bill supported by the President, VA Secretary, major veteran organizations, and veterans around the country who need and deserve better care than what they're getting from the VA."

CVA supports the VA Accountability First Act of 2017, which passed through the House with bipartisan support earlier this month. The Senate version of the bill, introduced by Senator Marco Rubio (R-FL), has not yet been scheduled for a vote.

If passed, the 2017 VA Accountability First Act would drastically shorten the overall termination and appeals process for Department of Veterans Affairs (VA) employees who are found to have engaged in misconduct. Currently, that process can take months or even years. The bill also empowers the VA Secretary to recoup bonuses awarded in error or given to employees who were later found to have engaged in misconduct. Additionally, the bill gives the VA Secretary the ability to reduce the pensions of VA employees who are convicted of felonies that influenced their job performance.

Earlier this week, it was reported that one VA hospital held a job open for its accountant while he served a prison term for killing someone and hired a convicted child molester, keeping him on VA payroll while he repeatedly reoffended.

###

If you would rather not receive future communications from Concerned Veterans for America, please go to https://optout.cision.com/en/-2L1qdTrCUnjiC2jNY1bavkvLLsduCr-VLSqatgFsbFtqqHnuD2i86vPbmc7it-PAXk5bAdJu3mdaBt8dckgr5uUi38Kh-8cYRBWyhYbBHxWNZEQ6CXY6EmzF9NQ-vsnV3NcjWkfc.

Concerned Veterans for America, 1310 N. Courthouse Rd, Arlington, 22201 VA, USA



	0.7.10678.227357	
From:	Dan Caldwell < (b) (6) @cv4a.org>	
To:	Cashour, Curtis	
	administrative group (fydibohf23spdlt)/cn=recipients/cn=(b) (6) (6) (6)	
	(fydibohf23spdlt)/cn=recipients/cn=(b) (6) Selnick, Darin	
	(fydibohf23spdlt)/cn=recipients/cn=(b) (6)	
Cc:		
Bcc:		
Subject:	[EXTERNAL] FW: Task & Purpose: He Runs VA. He Soothes Trump. He Is: The Most	
•	tor In The World	
Date:	Thu Jun 22 2017 16:27:17 CDT	
Attachments:	image001.png image002.png	
	image003.png	
All,		
,,		
	seen the below story from Task and Purpose. There are unfortunately several	
	nis story about CVA that we are working to get corrected – but in particular I just wanted	
	nat you all knew that CVA is not planning on and is not working to replace Secretary says a smear against CVA plain and simple and it is categorically untrue. Our public	
	ne should show that we have been very supportive of Secretary Shulkin and appreciate	
	form the VA and those have been repeated in private conversations. It is unfortunate that	
I even have to write this email, but I wanted to make it crystal clear to you all that the below story is		
false.		
Let me know if	vou have any questions	
Let me know if you have any questions.		
Thank you,		
Dan Caldwell		
Concerned Vet	erans for America	
0.10001.000		
C: [602] 999-		
(0)		
Confidentiality:		

The information contained in, and attached to, this communication may be confidential, and is intended only for the use of the recipient named above. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution, or copying of this communication, or any of its contents, is strictly prohibited. If you have received this communication in error, please resend this communication to the sender and delete the original message and any copy of it from your computer system. Thank you.

From: (b) (6)

Sent: Thursday, June 22, 2017 4:36 PM

To: Dan Caldwell < (b) (6) @cv4a.org>; (b) (6) @cv4a.org>; (b) (6) @inpursuitof.com>; (b) (6) @inpursuitof.com>; (b) (6) @inpursuitof.com>; (b) (6) @inpursuitof.com>

Subject: Re: Task & Purpose: He Runs VA. He Soothes Trump. He Is: The Most Interesting Doctor In The World

FYI — updated, but I am still working with (b) (6) It isn't right yet.

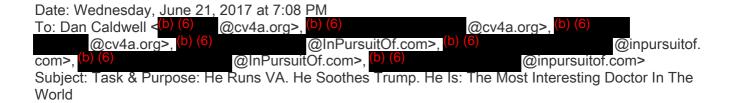
NOTE: But the privatizers continue to loom large in Shulkin's major decisions. Much of the pressure comes from organizers of the relatively new Koch-funded conservative lobby group Concerned Veterans For America (CVA), which has pushed hard for a pro-Trump, pro-privatization agenda at VA, and has had several of its supporters plucked up for administration roles. Pete Hegseth, the former head of CVA with a long history of working for GOP-funded vets' political groups, was rumored to be on the Trump administration's short list to run VA; veterans advocates tell me CVA is still prepared to push for a replacement to Shulkin if he doesn't hew to conservatives' privatization dogmas.

CVA's executive director, Mark Lucas, did not respond to a T&P message left for him at the group's posted phone number, which was answered by a receptionist for the Koch-funded lobby group Americans for Prosperity. In an email provided to Task & Purpose after publication of this story, Dan Caldwell, CVA's policy director, clarified that the group has always opposed wholesale privatization of the VA's core functions. Rather, it proposes a government-chartered nonprofit to "give the VA more ability to both compete and better integrate with the private sector while also empowering veterans with true choice over their health care.

"We want to give veterans improved access to the care they need, whether that's inside or outside of the VA," Caldwell said.

He added that CVA was nonpartisan and pointed to the group's longstanding advocacy of the VA Accountability and Whistleblower Protection Act that President Trump was expected to sign on June 23 — legislation with broad political appeal. "We are pleased that members on both sides of the aisle supported this important reform," Caldwell said.\*

From: (b) (6) @InPursuitOf.com>



I am reaching out, but I wanted to flag this for everyone.

NOTE: But the privatizers continue to loom large in Shulkin's major decisions. Much of the pressure comes from organizers of the relatively new Koch-funded conservative lobby group Concerned Veterans For America (CVA), which has pushed hard for a pro-Trump, pro-privatization agenda at VA, and has had several of its supporters plucked up for administration roles. Pete Hegseth, the former head of CVA with a long history of working for GOP-funded vets' political groups, was rumored to be on the Trump administration's short list to run VA; veterans advocates tell me CVA is still prepared to push for a replacement to Shulkin if he doesn't hew to conservatives' privatization dogmas.

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He Runs VA. He Soothes Trump. He Is: The Most Interesting Doctor In The World

Adam Weinstein

Task & Purpose

June 21, 2017

http://taskandpurpose.com/david-shulkin-trump-veterans-affairs-profile/

By most accounts, Dr. David J. Shulkin, the secretary of veterans affairs, is a reasonable man thrust into an impossible situation.

His job is to reform an overburdened medical system — one with a quirky bureaucratic culture all its

own — while bolstering a scandal-racked department regularly used as a punching bag by a do-nothing Congress, in the employ of a mercurial president with no prior experience in government.

"Every day I'm being asked to do things that are firsts for me," Shulkin told Task & Purpose in an exclusive sit-down interview this month in his office at VA headquarters, overlooking the White House. "Challenging myself to step outside my comfort boundaries is clearly part of the job description."

Add to those heavy responsibilities his obvious enthusiasm and knack for media appearances, and it's easy to see why almost everyone in Washington loves Shulkin right now.

For President Donald Trump — a man in over his head in the hardest job of his life, assailed by critics, criminal investigators, and the occasional Gold Star family — Shulkin offers a lifeline: Fund me, listen to my ideas, and you can be seen as a commander-in-chief who really cares about American veterans.

To mainstream Republicans, Shulkin is a soft-spoken steward of good governance, pushing GOP priorities like greater firing power over union workers; privatization of services that the government executes ponderously; and rich praise for the American uniformed service member.

To Democrats, Shulkin is a rare qualified actor in the Trump government, an Obama administration holdover with deep technical knowledge, who's willing to work with stakeholders in the community he serves — and to push back against the president and his party in ways that few in Trump's entourage have managed with any job security.

Shulkin has demonstrated an adeptness at the political games that many of his Trump administration colleagues struggle with, and he does it with aplomb. He doesn't make everyone happy all of the time, but his management of unhappy campers shows unusual tact. He stays in constant contact with the nation's major veterans service organizations like the American Legion, VFW, and Disabled American Veterans, including them in policy deliberations and apologizing when they feel excluded.

It's a delicate, occasionally manipulative relationship all around: Beltway politics as usual. But in 2017, in this administration, that's pretty damned unusual. And it's made veterans, pols, and news-consumers alike see Shulkin as a vessel for their biggest hopes and nagging fears. After all, Trump could have chosen another lightly experienced ideological flamethrower to run VA — like Sarah Palin, as was rumored late last year. Instead, they got an affable Obama-era technocrat who was confirmed unanimously in the Senate — Trump's only uncontested cabinet nominee. (A framed 100-to-0 Senate roll call sheet hangs in Shulkin's office.)

"Everyone has their issues with Shulkin," one D.C.-based policy coordinator for a major VSO told me. Then echoing others I'd talked to, they added, "But it could have been so, so much worse."

'How can I say no?'

A multimillionaire doctor of internal medicine who's run some of the largest civilian medical systems in the world, Shulkin stepped off the hospital gravy train in 2015 to take over the Veterans Health Administration, VA's main medical arm, for President Barack Obama amid a flurry of major scandals.

As the "global war on terror" entered its second decade, backlogs of veterans seeking care had grown so huge that many VA administrators had begun falsifying their appointment records and waitlists. By the department's own conservative estimates, at least 35 veterans died waiting for care, even as the VA announced a budget shortfall of billions of dollars. Some executives reportedly bilked the VA of hundreds of thousands in "relocation expenses." Another — the department's former top inspector — resigned after being caught masturbating in "an all-glass conference room visible to people across the street."

Shulkin was rarely in the mainstream media then, but the VA sure was — an easy target for conservatives who blamed Obama for the department's failures, as well as for liberals who saw epidemics of post-traumatic stress disorder, traumatic brain injuries, and combat disabilities as proof America's wars had grown out of control. In a sense, the VA's failures are not entirely of its own making: The government always spends more freely to wage war than to deal with its after-effects back home.

When Trump was elected, expectations for VA couldn't have been lower. Whatever leadership qualities he'd honed over years in real estate and reality TV, the president-elect had no experience fixing such a vexing tangle of problems, with millions of lives in the balance. But he had strong support from veterans, and he wanted to stake out a reputation as their protector.

Enlisting Shulkin to run that effort seems to have paid off. "When I was asked to help, it wasn't a question," he told me. "I mean, I just said: 'How can I say no?"

Shulkin is the first VA secretary not to be a military veteran himself, but his praise of public service, his long history with the veterans health system, and perhaps most of all, his benign get-the-job-done style of communication has immediately put many news readers — and writers — at ease.

"I think it's really important that every American have a chance to provide service to this country," he said. "I mean, to be able to live in this country and experience the freedoms we have is just extraordinary. My dad was a captain in the Army. My grandfather worked at the Madison, Wisconsin, VA as the chief pharmacist. I trained in three VAs, and so did my wife."

When he's not pushing rapid-fire schemes to make the VA workforce more accountable, reduce wait times, stop veteran suicides, and streamline electronic health records and appointment-making, Shulkin is getting used to the high profile of his position — giving near-constant press interviews, acting as the cabinet's "designated survivor," riding a Harley-Davidson for the first time with Secretary of State Rex Tillerson in the annual "Ride For Freedom," and throwing out the ceremonial first pitch at a major-league ballgame. (The ball, autographed by Ken Griffey Jr., sits on a shelf in Shulkin's office, next to an Army citation given to his grandfather.)

'Bad ideas'

But it isn't all fun and games. Shulkin has felt acute pressure from the White House and GOP to outsource more of the VA's core responsibilities to the private sector. While he agrees on some privatization moves — he points out that making prescription eyeglasses is a waste of VA resources when they can be bought at any shopping mall — the health concerns of many veterans simply wouldn't get the attention they deserve in the private care. "Those types of complex conditions in the private sector would be very, very challenging to provide the services that veterans need," he tells me. "So I am unequivocally focused on strengthening the VA system and creating a system that is sustainable, not only now, but in the future."

That dovetails with what most VSOs want to hear. "We're very guarded about maintaining a very strong VA system," Garry Augustine, executive director of Disabled American Veterans, told me when Shulkin got the job. "They take care of the whole veteran. We feel very strongly about it."

But the privatizers continue to loom large in Shulkin's major decisions. Much of the pressure comes from organizers of the relatively new Koch-funded conservative lobby group Concerned Veterans For America (CVA), which has pushed hard for a pro-Trump, pro-privatization agenda at VA, and has had several of its supporters plucked up for administration roles. Pete Hegseth, the former head of CVA with a long history of working for GOP-funded vets' political groups, was rumored to be on the Trump administration's short list to run VA; veterans advocates tell me CVA is still prepared to push for a replacement to Shulkin if he doesn't hew to conservatives' privatization dogmas.

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The proposals sent the VSOs and some senators reeling. "These moves show a disturbing trend toward downsizing and dismantling this VA, rather than strengthening the system," Democratic Sen. Patty Murray of Washington told Shulkin. "I just want you to know I do not support them, and I will fight them with everything I have."

Sources told me that while Shulkin sought input from the major VSOs on the Choice overhaul, he never mentioned these "bad ideas" to those veteran advocates; they first came to light in the Senate presentation. "Shulkin has privately apologized for this and said he and [Yehia] did not know those points were in the presentation," one source said.

Shulkin didn't explain how the proposals ended up in his deck, but he confirmed to T&P that they never should have been included. "Those were recommendations that came out of some groups, but we are not moving in that direction," he said. "We heard the feedback from the VSOs that that is not an overall policy or direction that they're supportive of."

Did he apologize? "Yeah," he said. "I do not want people to believe that we are saying that we want to listen to your feedback, and then ignoring it."

Nevertheless, some veterans advocates feel that's Shulkin's M.O. "He has now told us one thing and then did something very different — several times," a representative of a major VSO told me. "He appears to understand why privatization is terrible, but he continues to march toward it."

Those sources point to the Trump administration's proposed budget for VA. Even though the White House plans a 6% boost in VA's bottom line, most of the new funding goes into the Choice program. That budget also included plans to cut "individual unemployability," or IU, benefits, which go to severely disabled vets whose conditions prevent them from finding gainful work.

The VSOs advised Shulkin closely on other budget matters, which made it all the more shocking to them when they first learned about the proposed IU cuts from news reports. Dismayed by the news, advocates for veterans scrambled to organize a campaign against the cuts, eventually securing a public promise from Shulkin that he'd nix that plan — that is, if the savings could be found elsewhere.

"Why didn't he talk with the VSOs about the idea before putting [IU cuts] in the proposal?" one representative of a major vets' organization wondered in an interview with Task & Purpose. "He ran other ideas by us and were able to provide our positions. [This time], he was surprised at our opposition at first because he didn't really understand the ramifications. We could have helped prevent that."

'Our system needs to change as the people that we serve change'

Even attempting to navigate the hazardous waters between Trump-aligned privatizers and rabble-rousing veterans organizations in Washington today is enough to give most politicos serious agita. But regardless of how he's doing at it, Shulkin seems to relish an impossible challenge. He's also been tasked by Trump with reducing veteran suicide rates to zero — a seemingly fantastical goal, especially when you consider how many vets with suicidal tendencies don't seek or qualify for VA care.

Confronted with those realities, Shulkin doesn't flinch. Instead, he offers a JFK-era anecdote that's factually dubious, but popular among business-motivation writers. "They were interviewing people at NASA and they stopped a janitor who was sweeping the floor, and they said to him, 'What do you do here?'" he told me. "And his answer was: 'I'm helping send a man to the moon.' So when you have a team where everybody knows what the goal is, you get there in ways that you don't always expect."

Shulkin's recent interest in medical marijuana, which has also been pushed by vet groups like the American Legion, looks like another one of those man-on-the-moon efforts. "We are acutely aware of the work that's going on around the country, particularly in states that have legalized medical marijuana," he told me. "And we are observing very closely work that's being done that may be helping veterans, and we are open to any ideas and therapies that may be effective."

But Shulkin's cabinet colleague, Attorney General Jeff Sessions, has signaled that he wants to crack down on medical marijuana providers in states where it's legal — effectively cutting off the VA's only source for research into cannabis therapies.

Another of Shulkin's more daunting responsibilities is connecting with the often-cynical younger generation of veterans that now qualifies for VA care. Many of those former service members often experience the Department of Veterans Affairs as a sad, illogical bureaucracy that exists mainly for the salty oldsters who need help getting out of a chair at the post canteen.

"Our system needs to change as the people that we serve change," Shulkin said, showering praise on millennial vets. "We see them as very socially engaged, and we want to be that type of organization that meets their needs and is a partner with them. So keep telling us how we can do a better job."

If Shulkin can pull off just a fraction of what he talks about, he'd leave a generations-long imprint on the VA. But he's good at spotting easy wins, too.

At the conclusion of our interview, we discussed the collection of Abraham Lincoln memorabilia in his office — three busts and one large portrait. "You see this all over the building," Shulkin said, noting that although VA wasn't created until 1930, Lincoln "really established our mission" with the creation of veterans' homes after the Civil War.

"It probably should be Reagan," he said, adding that it wasn't until Ronald Reagan signed legislation in 1988 that the VA secretary became a full member of the presidential cabinet.
"Yeah," Shulkin said, appearing to realize that he'd hit the popular-president trifecta — JFK, Lincoln, Reagan — in one interview.
He smiled, looking over to his press secretary. "Maybe we need more Reagan," he said.

Document ID: 0.7.10678.227357-000001

Dan Caldwell < (b) (6) @cv4a.org> Owner:

Filename:

image001.png Thu Jun 22 16:27:17 CDT 2017 Last Modified:



Document ID: 0.7.10678.227357-000002

Dan Caldwell < (b) (6) @cv4a.org> Owner:

Filename:

image002.png Thu Jun 22 16:27:17 CDT 2017 Last Modified:

Document ID: 0.7.10678.227357-000003

Dan Caldwell < (b) (6) @cv4a.org> Owner:

Filename:

image003.png Thu Jun 22 16:27:17 CDT 2017 Last Modified:





Document ID: 0.7.10678.220483

From: Darin Selnick (b) (6) @gmail.com>

Selnick, Darin </o=va/ou=exchange To:

administrative group

(fydibohf23spdlt)/cn=recipients/cn=(b) (6)

Cc: Bcc:

Subject: [EXTERNAL] Fwd: Check In from CVA - VA Accountability Bill Passed Senate

Thu Jun 15 2017 08:08:16 CDT Date:

Attachments: ATT00001.htm

ATT00002.htm ATT00003.htm ATT00004.htm ATT00005.htm ATT00006.htm ATT00007.htm ATT00008.htm

BillSigningSpreadSheet.xlsx

image001.png image002.png image004.png image007.png image019.png image020.png image021.png

Sent from my iPhone

Begin forwarded message:

From: Dan Caldwell < (6) (6) @cv4a.org> Date: June 15, 2017 at 8:24:40 AM EDT To: Darin Selnick < (6) (6) @gmail.c @gmail.com>

Subject: Fwd: Check In from CVA - VA Accountability Bill Passed Senate

FYI

Sent from my iPhone

Begin forwarded message:

From: Dan Caldwell < (6) @cv4a.org> Date: June 14, 2017 at 10:45:16 AM EDT

EOP/WHO" <(b) (6) @who.eop.gov> Subject: RE: Check In from CVA - VA Accountability Bill Passed Senate



Please see attached for CVA's list of attendees for the bill signing. Please let me know if you have any questions.

Thank you,

Dan Caldwell

Concerned Veterans for America

C: [602] 999-(6)

Document ID: 0.7.10678.220483-000001

Owner: Darin Selnick (b) (6)

Filename: ATT00001.htm @gmail.com>

Document ID: 0.7.10678.220483-000002

Owner: Darin Selnick (b) (6)

Filename: ATT00002.htm @gmail.com>

Document ID: 0.7.10678.220483-000003

Owner: Darin Selnick (b) (6)

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From: (b) (6) EOP/WHO [mailto: (b) (6) @who.eop.gov]

**Sent:** Wednesday, June 14, 2017 8:55 AM **To:** Dan Caldwell < (b) (6) @cv4a.org>

**Subject:** RE: Check In from CVA - VA Accountability Bill Passed Senate

Good Morning Dan,

Just wanted to check in this morning, looking forward to receiving the list from you. Thank you.

(b) (6)

From: Dan Caldwell [mailto: (b) (6) @cv4a.org]

**Sent:** Tuesday, June 13, 2017 7:57 PM

**To:** (b) (6) EOP/WHO (b) (6) @who.eop.gov>; (b) (6) EOP/WHO

**(b) (6) (@who.eop.gov>** 

**Subject:** RE: Check In from CVA - VA Accountability Bill Passed Senate

Thank you so much for inviting us to this event – we can't tell how much it means to us to finally see this bill signed into law. I will get you a list of ten names by COB tomorrow.

### **Dan Caldwell**

**Concerned Veterans for America** 

C: [602] 999-(b)

Document ID: 0.7.10678.220483-000004

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Owner: Darin Selnick (b) (6)

Filename: ATT00005.htm @gmail.com>

Document ID: 0.7.10678.220483-000006

Owner: Darin Selnick < (b) (6)

Filename: ATT00006.htm @gmail.com>

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From: (b) (6) EOP/WHO [mailto: (b) (6) @who.eop.gov]

**Sent:** Tuesday, June 13, 2017 7:46 PM

**Subject:** Re: Check In from CVA - VA Accountability Bill Passed Senate

Dan, I've copied J ere so you have his email.

Dan will be sending a list to us tomorrow.

Sent from my iPhone

On Jun 6, 2017, at 9:27 PM, Dan Caldwell (b) (6) v4a.org> wrote:

(b) (6)

Hope all is well with you. So out on military orders the next two weeks and he asked that I check in and update you on the progress of the VA Accountability and Whistleblower Protection Act. It passed the Senate today on a voice vote and will go back to the House where hopefully it will pass no later than early next week and then go to the President's desk for a signature. I actually just saw him tweet about it: <a href="https://twitter.com/realDonaldTrump/status/872258719404482561">https://twitter.com/realDonaldTrump/status/872258719404482561</a>

As you know, getting this bill passed has been a long-term campaign for CVA and something we have invested a lot of resources into (paid media, grassroots lobbying, events, etc.). Likewise, we know that this is something that President Trump has been talking about for years as well and we are excited that President Trump will sign this into law shortly.

Below is a story from Stars and Stripes that contains information about CVA's long term VA Accountability campaign (highlighted below). Also, here is another story from the Washington Post that contains info on CVA's efforts:

https://www.washingtonpost.com/powerpost/congress-clears-trump-backed-bill-to-fast-track-firing-of-va-workers/2017/06/06/1ac3ef5e-4ad7-11e7-bc1b-fddbd8359dee\_story.html?utm\_term=.6d3b6052e3a2

# Senate passes bill to allow swift discipline of VA workers

Nikki Wentling

**Stars & Stripes** 

June 6, 2017

https://www.stripes.com/news/veterans/senate-passes-bill-to-allow-swift-disciplineof-va-workers-1.472234#.WTcxqDOZOLJ

WASHINGTON – A bill enabling the Department of Veterans Affairs secretary to fire employees quickly passed the Senate on Wednesday, overcoming a hurdle that similar legislation over the past two years never did.

The legislation, S. 1094, is a bipartisan deal created to grant more firing authority to the VA secretary. It passed on a voice vote and will now go to the House. A vote count was not recorded.

"I think this is one of the days in the Senate where we can look back and say folks came together as Democrats and Republicans and did the right thing," said Sen. Jon Tester, D-Mont. "We've been at this for a while. I hope it's worth the wait."

In a joint statement after the Senate vote, Rep. Phil Roe, R-Tenn., and Rep. Tim Walz, D-Minn., applauded the move and asked House leadership to quickly schedule a vote on the bill.

The measure would shorten the time that VA employees are allotted to appeal any disciplinary action against them, and it would require quicker determinations from the Merit Systems Protection Board, which hears the appeals. The bill would also allow the VA secretary to reduce the pension of a VA employee and recoup bonuses and relocation expenses in certain instances.

It also establishes a time limit for employee grievance procedures and lessens the evidentiary standards that the VA is required to meet to uphold decisions to fire employees.

They're all changes VA Secretary David Shulkin has requested.

In a briefing at the White House on May 31, Shulkin again took an opportunity to call upon the Senate to pass the bill.

Law states federal employees are allotted 30 days advance written notice before they're fired, demoted or suspended. Shulkin explained 1,500 VA employees are in that stage right now, awaiting disciplinary action. The span of time from when a manager decides to fire an employee to their actual removal now averages 51 days, he said.

The legislation that passed the Senate on Wednesday would cut that 30-day advance notice period to 10 days.

"Our accountability processes are clearly broken," Shulkin said at the time.

The VA and lawmakers have used a few examples when advocating for the legislation.

In one instance, two executives were found to have manipulated the hiring system to move to positions of lesser responsibility while maintaining the same salary. The Merit System Protection Board last year reversed the VA's attempt to discipline them.

More recently, the VA had to wait more than a month to fire a Houston psychiatrist who was caught watching pornography in front of a patient in April.

Shulkin said the VA was forced to allow an employee in Memphis, Tenn., to return to work last month after she was convicted of her third driving-while-intoxicated charge and served 60 days in jail.

Sen. Johnny Isakson, R-Ga., chairman of the Senate Veterans' Affairs Committee, said the bill passed Wednesday could "correct the problems of the past."

"We are not singling out an agency that has a large number of people that are not performing. It's an agency where some people have done some egregious things that need to be addressed," Isakson said. "Now they will be, under the new law. They'll be held accountable for their actions."

## Unions warn of 'witch hunts'

Federal unions have opposed both bills.

The American Federation of Government Employees and the National Federation of Federal Employees, both of which represent thousands of VA workers, said the legislation would restrict due process rights.

Randy Erwin, president of the National Federation of Federal Employees, said the new rules would "open employees to political witch hunts."

"I would expect to see quality employees leaving the VA in droves," he said in a written statement.

A few dozen VA employees represented by the American Federation of Government Employees attended the hearings on the bill in the past month. Union President J. David Cox condemned the lowered evidentiary standard to discipline an employee.

"The innocent will be fired without cause. The appeals will be a humiliating joke, and the executives will continue to ruin the lives of workers and hurt veterans," Cox told lawmakers at a May 17 hearing.

Several amendments to the bill proposed by Democrats were shot down by the Senate Veterans' Affairs Committee.

Lawmakers speaking in favor of the legislation on the Senate floor Wednesday were adamant the rights of VA employees would be maintained.

"This is not a punitive measure. This is not an anti-VA employee law," said Sen. Marco Rubio, R-Fla., one of the bill's sponsors. "It's designed to reward those who work hard and perform, and identify and remove those who do not."

While asking his fellow senators to support the measure, Isakson displayed a poster board printed with the logos of major veterans organizations supporting it. The list of groups includes the American Legion, Paralyzed Veterans of America, Veterans of Foreign Wars and Iraq and Afghanistan Veterans of America. Many veterans groups see it as a solution to rid the agency of a perceived culture of corruption.

One group, Concerned Veterans of America, made the discipline of poorperforming VA employees one of its top priorities the past four years. CVA is a conservative-leaning advocacy group reported to be associated with the Koch brothers' political network.

Since it was discovered that veterans were waiting for VA care while languishing on secret wait lists, the group has spent millions of dollars lobbying for legislation like what the Senate passed Wednesday.

CVA purchased and ran ads over the years targeting Tester, Walz, Sen. Bill Nelson, D-Fla., Sen. Kay Hagan, D-N.C., former Sen. Mark Pryor, R-Ark., and others.

In 2015 and again in 2016, legislation was introduced but stalled in the Senate.

"We devoted a lot of effort and resources to really advancing legislation to fix the issue," said Dan Caldwell, policy director for CVA. "We hit a wall in the Senate in 2015 and 2016, but now, with the new political environment, we've finally been able to get movement. Veterans across the country were paying close attention to who supported this effort. It's long overdue."

### Dan Caldwell

Concerned Veterans for America

C: [602] 999-(b) (6)

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Owner: Darin Selnick (b) (6)

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Filename: ATT00008.htm @gmail.com>

Document ID: 0.7.10678.220483-000009

Owner: Darin Selnick < (b) (6) @gmail.com>
Filename: BillSigningSpreadSheet.xlsx

Last Modified: Thu Jun 15 08:08:16 CDT 2017

ENTITY	FIRST NAME	LAST NAME	<b>CURRENT POSITION</b>	<b>BRANCH OF SERVICE</b>
CVA	Dan	Caldwell	Director of Policy	USMC
CVA	(b)		<b>Executive Director</b>	USARNG
CVA	(b)		General Counsel	US ARMY
CVA	(b) (6)		Special Projects Manager	USARNG
CVA	(b) (6)		<b>Executive Assistant</b>	N/A
CVA	(b)		Field Director	USMC
CVA	(b) (6)		<b>Communications Directo</b>	rN/A
CVA	(b)		<b>Coalitions Director</b>	USMC, USARNG
CVA	(b) (6)		<b>Grassroots Director</b>	USAF
CVA	(b) (6)		Field Director	USN

RANK	<b>EMAIL</b>	PHONE NUMBER	Combat Veteran Y/N
CPL	(b) (6) @cv4a.org	602	2999 <mark>(<sup>b) (6)</sup> Y - Iraq</mark>
CPT	(b) (6) @cv4a.org	563	8607 <mark>b) (6)</mark> Y - Afghanistan
COL	(b) (6) @ cv4a.org	571	1970 <mark>(b) (6)</mark> Y- Iraq
SGT	(b) (6) @cv4a.org	302	2448 <mark>(b) (6)</mark> Y-Iraq
N/A	(b) (6) @afphq.org	202	2440 <mark>(b) (6)</mark> N/A
SGT	(b) (6) @cv4a.org	813	8928 <mark>b) 6</mark> Y-Afghanistan
N/A	(b) (6) @cv4a.org	571	1447 <mark>(b) (6)</mark> N/A
SSGT	(b) (6) @cv4a.org	828	3200 <mark><sup>(b) (6)</sup> Y-Iraq</mark>
SSGT	(b) (6) @afphq.org	702	2622 <mark>(b) (6)</mark> Y-Desert Storm
PO2	(b) (6) @cv4a.or	<b>g</b> 304	1673 <mark>(b) (6)</mark> N

 Document ID: 0.7.10678.220483-000010

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 @gmail.com>



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 @gr

 Filename:
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 Last Modified:
 Thu Jun 15 08:08:16 CDT 2017
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Document ID: 0.7.10678.1427991

From: Wright, Vivieca (Simpson) </o=va/ou=va

martinsburg/cn=recipients/cn=(b) (6)

To: David shulkin (b) (6) @aol.com>

Cc:

Subject: RE: [EXTERNAL] Fwd: CVA Support of your statement today

Date: Sat Apr 01 2017 10:00:10 CDT

Attachments:

Great!

----Original Message----

From: David shulkin (b) (6) @aol.com]

Sent: Saturday, April 01, 2017 10:58 AM Eastern Standard Time

To: Wright, Vivieca (Simpson)

Subject: Re: [EXTERNAL] Fwd: CVA Support of your statement today

Yup and something we can fix

Fox wants me on in the morning to discuss

Sent from my iPhone

On Apr 1, 2017, at 10:42 AM, Wright, Vivieca (Simpson) < Vivieca. Wright@va.gov> wrote:

Good article. Steve has a job ahead of him. The discussion on April 25 with all leaders has to go into detail on this matter. This is the number 1 issue that is holding back the agency.

----Original Message\_----

From: David shulkin (b) (6) @aol.com

Sent: Saturday, April 01, 2017 08:09 AM Eastern Standard Time

To: Wright, Vivieca (Simpson)

Subject: [EXTERNAL] Fwd: CVA Support of your statement today

Sent from my iPhone

## Begin forwarded message:

From: Darin Selnick (b) (6) @gmail.com>
Date: March 31, 2017 at 10:50:15 PM EDT
To: David shulkin < (b) (6) @aol.com>
Subject: CVA Support of your statement today

FYI

I thought you would want to see the CVA statement supporting you. Starting Monday they will be pushing on Senate members to move the bill.

Darin

----- Forwarded message ------From: CVA - Press press@cv4a.org>
Date: Fri, Mar 31, 2017 at 5:35 PM

Subject: Unable to Quickly Fire Porn-Watching Employee, VA Secretary Demands Accountability

Legislation Is Taken Up
To: (b) (6) @gmail.com

For Immediate Release: March 31, 2017

Media Contact: press@cv4a.org

Unable to Quickly Fire Porn-Watching Employee, VA Secretary Demands Accountability Legislation Is Taken Up

Arlington, VA – After the Department of Veterans Affairs (VA) failed to quickly remove an employee caught watching pornography with a VA patient, VA Secretary David Shulkin is demanding strong VA accountability measures.

"VA has been working with Congress to ensure legislation would provide VA the ability to expedite removals while still preserving an employee's right to due process. Without these legislative changes, VA will continue to be forced to delay immediate actions to remove employees from federal service," the VA wrote in a statement. The VA Secretary is referring to the VA Accountability First Act of 2017, a measure that would shorten the termination and appeals process for removing bad employees while protecting whistleblowers who speak up about wrongdoings.

Concerned Veterans for America (CVA) Policy Director Dan Caldwell issued the following statement:

"It is incredibly refreshing to see Dr. Shulkin emphatically calling for strong accountability measures at the VA. Under the previous administration, the Secretaries spent most of their time denying that problems within the department existed. By acknowledging the need for systemic reform, Secretary

Shulkin has taken a bold and courageous step in helping veterans push Congress to pass meaningful accountability legislation.

"An employee caught watching pornography with a VA patient should be escorted out of the building immediately, never to return. The VA is forced to retain employees like this due to incredibly cumbersome and bureaucratic regulations. To change this, the Senate must move quickly on the VA Accountability First Act of 2017, a bill supported by the President, VA Secretary, major veteran organizations, and veterans around the country who need and deserve better care than what they're getting from the VA."

CVA supports the VA Accountability First Act of 2017, which passed through the House with bipartisan support earlier this month. The Senate version of the bill, introduced by Senator Marco Rubio (R-FL), has not yet been scheduled for a vote.

If passed, the 2017 VA Accountability First Act would drastically shorten the overall termination and appeals process for Department of Veterans Affairs (VA) employees who are found to have engaged in misconduct. Currently, that process can take months or even years. The bill also empowers the VA Secretary to recoup bonuses awarded in error or given to employees who were later found to have engaged in misconduct. Additionally, the bill gives the VA Secretary the ability to reduce the pensions of VA employees who are convicted of felonies that influenced their job performance.

Earlier this week, it was reported that one VA hospital held a job open for its accountant while he served a prison term for killing someone and hired a convicted child molester, keeping him on VA payroll while he repeatedly reoffended.

###

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Concerned Veterans for America, 1310 N. Courthouse Rd, Arlington, 22201 VA, USA

## Document ID: 0.7.10678.1427986

From: Wright, Vivieca (Simpson) </o=va/ou=va

martinsburg/cn=recipients/cn=(b) (6)

To: David shulkin (b) (6) @aol.com>

Cc:

Subject: RE: [EXTERNAL] Fwd: CVA Support of your statement today

Date: Sat Apr 01 2017 09:42:36 CDT

Attachments:

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Concerned Veterans for America, 1310 N. Courthouse Rd, Arlington, 22201 VA, USA